RTI Matter

No. O-17035/2/2018-HFA-4 (FTS-9056633)
Government of India
Ministry of Housing & Urban Affairs
(HFA-IV Section)

Nirman Bhawan, New Delhi-110108
Dated: 31st December, 2018

To

Shri Nirav Moradiya,
Fulvadi Plot Thakkar Kali Vali Sheri,
Last House in Street,
Pachhe Gam Road, Gariyadhar,
Gujarat – 364505.


Sir,

I am directed to refer to your online RTI application bearing Registration No. MOURB/R/2018/51744 dated 03.12.2018 received in the office of CPIO & US (HFA-IV) on 03.12.2018 regarding issue with CLSS subsidy under PMAY (U) Mission.

2. The issue raised is in the nature of grievance and as such no information has been sought. The issue raised in the RTI application has, however, been considered and related information as available is provided, as under:-

For implementation of CLSS (CLSS for EWS/LIG & CLSS for MIG) component of PMAY (U) mission, Ministry has identified two Central Nodal Agencies (CNAs) i.e. National Housing Bank (NHB) and Housing and Urban Development Corporation Ltd. (HUDCO) to channelize the subsidy to the Primary Lending Institutions (PLIs). CNAs have signed MoUs with PLIs for implementation of the scheme. The list of PLIs who have signed the MoU and can be approached for the housing loan and subsidy is given on the Ministry’s website at the link http://mohua.gov.in/cms/credit-linked-subsidy-scheme.php

It is informed that the beneficiary may approach the CNAs with whom the PLI has signed MoU, as mentioned above for grievances/clarifications, if any. In case beneficiary is not satisfied with the response of the CNA, the complaint may be sent to the Ministry. As NHB has signed MoU with HDFC Ltd., you may in the first instance seek the requisite clarifications from NHB at the following address:

Regional Manager, National Housing Bank,
Core 5-A, 4th Floor, India Habitat Centre,
Lodhi Road, New Delhi-110003
CLSS Toll-Free Helpline Numbers
1800-11-3377 / 1800-11-3388

Contd...
3. If not satisfied with the above information, an appeal shall lie with the Appellate Authority within 30 days from the receipt of the letter. The name and address of Appellate Authority is an under:-

Dr. Chandramani Sharma, Director (HFA-4)
M/o HUA, Room No. 222, G-Wing,(NBO)
Nirman Bhawan, New Delhi-110108.

Yours faithfully,

(Rahul Mahna)
Under Secretary & CPIO (HFA-4)
Tele: 23061285

Copy to:-

i. Section Officer (PI Cell), Ministry of HUA, Nirman Bhawan, for information.

ii. Section Officer (IT Cell), Ministry of HUA, Nirman Bhawan, for placing this on the website of the Ministry.