

S. No.	Country	Leader of Delegation	Meeting Date	Meeting with
13.	Australia	Hon Stephen Bali, Mayor, Black Town city	29 August 2019	Secretary (HUA)
14.	Tunisia	H.E. Mr. Taoufik Rajhi, Minister of Grand Reforms (PMO), Tunisia Meena AS(Housing)	11 September, 2019	Shri Shiv Das
15.	MEDEF, France	Mr Geoffroy Roux de Bezieux, President of MEDEF	25 September 2019	Secretary (HUA)
16.	Kuwait	H.E. Mr. Jasem Ibrahim Alnajem, Ambassador of Kuwait	3 October, 2019	Hon'ble HUAM
17.	Singapore	H.E. Mr. Desmond Lee, Minister for Social And Family Development and second Minister for National Development	3 October, 2019	Hon'ble HUAM
18.	Tajikistan	H.E. Mr. Tohimsoda Sulton, Ambassador of Tajikistan	4 October, 2019	Hon'ble HUAM
19.	Germany	Dr. Gunter Krings, the Parliamentary State Secretary of Ministry of Interior, Building, and Community	1st November, 2019	Secretary (HUA)
20.	France	Mr. Olivier Robinet, Deputy Director of the International Division from the Ministry of the Ecological and Solidary Transition and Ministry of Territorial Cohesion and Relations with Local Authorities (MEST-MTCRLA)	19 November, 2019	Secretary (HUA)
21.	Germany	Prof Dr Claudia Warning Director General, BMZ	26 November, 2019	Secretary (HUA)

14.01 Central Public Works Department, an attached office in the Ministry of Housing and Urban Affairs, is a Principal Engineering Organization and Technical Advisor to the Government of India with a proven track record of over 165 years and has expertise in all facets of built environment. CPWD is a total Service Provider, capable of giving single window service for all facets of built environment with complete accountability and responsibility.

14.02 CPWD renders most comprehensive services in the field of planning, designing and construction from concept to completion for all Building & Infrastructure projects with Total Quality Assurance including post construction maintenance management. It is involved in execution of wide range of projects catering to all spheres of human activities such as Housing, Office space, Hospitals, Educational Institutions, Roads, Bridges, Flyovers, Airports, Tourism and Culture, Environmental and other utility services. It also executes Border Fencing, Flood lighting and Road projects in difficult terrain under hostile conditions along borders.

14.03 CPWD, in its endeavour to provide its best services to the Clients and Stakeholders has taken several radical measures. It has adopted best construction & project management practices, new technologies & innovations in its works. CPWD is now delivering projects on time with quality and economy.

14.04 CPWD has undergone an unprecedented paradigm shift in its functioning and it has picked up momentum of growth keeping its vision and mission clear and focused and transformed into a modern, efficient and delivery oriented organization. CPWD has become the most coveted destination for the Government Departments / PSUs / Autonomous Bodies for catering to their built requirements.

Functions

14.05 Major Functions of CPWD are Construction and Maintenance. Construction works are of various kinds: e.g. Buildings of various kinds - Residential, Office, Schools, Laboratories, Hospitals, Stadia, Gymnasias and Auditoria, Storages etc. and non-Building Infrastructure works - highways, flyovers, tunnels, bridges, jetties, sports facilities, border fencing, airports, runways etc.

14.06 CPWD maintains a very large building stock of General Pool residential accommodation and Central Government Buildings. Approximate number of residential units maintained by CPWD is more than 155000 units and office area maintained by CPWD is more than 73 lakh square metres.

14.07 CPWD is also involved in discharge of other multiple functions e.g. Technical Advice to Government, Custody of Estates, Valuation, Rent Assessment, Standardization and Benchmarking of construction activities through issue of Schedule of Rates, Specifications etc., processing of DPRs for Border Works and other ministries for centrally funded works. CPWD also assists in organizing Public and Ceremonial Functions, and upkeep of Historical and Important Monuments, Structures and Samadhis etc.

14.08 Vision and Mission of CPWD

- i. Central Public Works Department strives to position itself with global presence and to become the most coveted destination for the Central and State Governments and other Clients/Stakeholders.
- ii. Attain a 25% annual growth in the workload of the department by taking works of Ministry of External Affairs, Roads & Highways and State Governments.
- iii. Create and maintain the built environment by attaining highest standards of sustainability, quality and clients satisfaction.
- iv. Construct all buildings as green and barrier free.
- v. Adopt best construction practices and new technologies in construction and expand the Technical Advisory Role of the Department.
- vi. Make presence of CPWD Engineers in various Ministries/Departments of Government of India for rendering technical advice and works management.
- vii. Implementation of the ERP in CPWD and complete digitization of all activities in CPWD.
- viii. Create SPVs to take up projects through alternate funding.
- ix. Comprehensive career development and HR up-gradation through global exposure to enable Engineers and Architects to imbibe State of the Art construction and management practices.
- x. Periodic Updation of CPWD Works Manual, General Conditions of Contract, Delhi Schedule of Rates, Specifications and other publications of CPWD.
- xi. 100% Comprehensive outsourcing of maintenance to provide highest users satisfaction.

Setup of CPWD

14.09 Central Public Works Department is headed by the Director General who is also the Principal Technical Advisor to the Government of India. Jurisdiction of the Department is divided into Project Regions and Field Regions headed by Special Directors General / Additional Directors General. Project Units under Project Regions are headed by the Chief Engineers / Superintending Engineers. Zones and Circles under field regions are also headed by Chief

Engineers / Superintending Engineers. Field Divisions and Sub-Divisions are headed by the Executive Engineers / Assistant Engineers.

Cadres in CPWD

14.10 CPWD has three organized Group 'A' Services which are controlled by the Ministry of Housing and Urban Affairs. These are Central Engineering Service (Civil), Central Electrical & Mechanical Service and Central Architects Service.

14.11 There are also a few Group 'A' posts in the Horticulture Cadre. There are Group 'B' & 'C' subordinate services for Engineers, Architects, Horticulturist, Ministerial staff, Engineering Drawing Staff, Stenographers and Rajbhasa staff. CPWD also has a large strength of workmen in various categories, called Work Charged cadre.

14.12 To ensure that the accounts of CPWD are seamless with the accounts of the Government, Director (Finance), Accountants and Financial Officers drawn from cadre controlled by Controller General of Accounts, Government of India are posted in different units of CPWD.

14.13 Similarly, for administrative functions, Ministerial staff from Central Secretariat Service Cadre, Central Rajbhasa cadre and a Law Officer from the cadre of Ministry of Law & Justice are posted in Central Office and in most Zonal Offices. A contingent from NIC cadre also assists in IT related functions. Officers drawn from the Ministry of Labour are posted to various field locations for Labour Welfare functions.

14.14 CPWD Cadres, both Technical and Non-Technical, are en-cadred in various organizations such as Delhi PWD, Income Tax Department and Ministry of Environment & Forest etc. In addition to this, many CPWD personnel are deployed on deputation to a host of Government Ministries / Departments, autonomous and public sector entities. At present, CPWD on its roll, has 1336 Group 'A' Officers, 5776 Group B Officers and 12793 Group C Staff including work-charge Staff. Total present strength of CPWD is 19905.

Specialized Units of CPWD

14.15 **Consultancy Services and Technical Advisor Unit:** To efficiently discharge functions of the Technical Advisor to the Government, a dedicated unit head by Chief Engineer has been created in the Directorate. This unit will also render Consultancy Services to the other Organizations and plan and coordinate all overseas works. This unit has also been given the task of use of artificial intelligence in the core activities of the CPWD.

14.16 **Design and Disaster Mitigation Unit :** Design and Disasters Mitigation (D&DM), a specialized unit of CPWD, is involved in the field of structural design, new construction techniques, materials testing, soil investigations, repairs and rehabilitation of structure in distress, development of software etc. The unit is also actively involved in Disaster Management and Mitigation activities of NDMA.

14.17 **Contract, Specifications and Quality Assurance (CSQ) Civil unit**

- i. **Contract and Manual Unit** : This unit is responsible for registration and revalidation of contractors, updating of CPWD manual. This unit also issues Technical Circulars in respect of Contracts, Manuals and Delegation of Powers to various officers of CPWD.
- ii. **Quality Assurance Unit** : This unit is responsible for conducting inspection of various construction and maintenance works, issue of Inspection reports for assurance of quality in the works. Regular inspections of major works are carried out by this unit.
- iii. **Techno-Legal Cell** : This unit is responsible for dealing with the arbitration cases, Court cases, and approval of counter statement of facts in the Arbitration cases, other litigation matters and issue of circulars regarding all the above activities.
- iv. **Technology Application & Specifications Unit** : This unit is responsible for updating the Specifications of works, issue of circulars from time to time, laying down specifications for new materials, approval of Cost Index, revision and updating of schedule of rates etc.

14.18 **Contract, Specifications and Quality Assurance (CSQ) Electrical unit:** This unit is responsible for implementation of Energy Efficiency Measures of the Govt. Buildings maintained by CPWD, framing of Enlistment Rules for Category-Lifts, Class-A, review of Enlistment Rules, preparation of DSR & AOR (E&M), DSR & AOR of Wet Riser System. CPWD General Specifications for Electrical Works, Automatic Fire Alarm System etc.

14.19 **e-Governance & Business Development Unit:** e-Governance & Business Development unit is engaged to achieve transparency, accountability and simplification of work-processes in functioning of CPWD. It is also dealing with the Business Development functions of the Department. CPWD has taken numerous e-governance initiatives in line with Digital India Program and many web-based applications have been developed and implemented which have revamped the functioning of the Department.

14.20 **National CPWD Academy and Regional Training Institutes** : CPWD has its main Training Academy at Ghaziabad and Regional Training Institutes at Delhi, Mumbai, Kolkata, Chennai and Guwahati. These Institutes conduct number of courses for officers and staff of all disciplines. The training programs of the Institute include foundation courses for direct recruit officers, orientation program for newly promoted officers and other staff etc. and in-service training to officers at different stages.

14.21 **Vigilance Unit:** Vigilance Unit of CPWD is responsible for maintaining probity, integrity and efficiency in the organization under the general superintendence of Central Vigilance

Commission. Vigilance Unit of CPWD is headed by the Chief Vigilance Officer who is of the rank of Joint Secretary to Government of India from the Central Staffing Scheme. In addition to the vigilance set-up in the Head Quarters, CVO is assisted in the field by Deputy Chief Vigilance Officers' of the rank of SE's posted in all regional offices of CPWD, who act as nodal officers in monitoring the vigilance related complaints & inquiries in their respective regions.

14.22 A special campaign has been launched by the vigilance unit of CPWD and all out efforts have been made to expedite the investigations and dispose of old pending complaints. As a result, a record number of 99 complaints were disposed of after doing investigations.

14.23 Vigilance Awareness Week observed in a big way. Vigilance pledge was administered by Sh. Prabhakar Singh DG, CPWD to all the employees of CPWD. This pledge was also taken by all employees of CPWD posted all over India. First time a "Nukkad Natak" on this year's theme for VAW was organised on 01.11.2019 in the lawns of Rajpath to spread awareness among the masses. To promote awareness among all stakeholders about the importance of Vigilance in all spheres, posters, pamphlets and banners were designed and printed by the Vigilance Unit and were distributed to all the field offices and were displayed at all CPWD offices throughout India. Essay, Painting, Slogan and Quiz competitions for the employees were organised in the Directorate. Also, in various Government schools/colleges Essay Writing, Painting and Slogan writing competitions were organised by the Vigilance unit on the main theme given by CVC i.e. "Integrity-A way of Life". Further Interactive sessions of CVO with representative of Residents Welfare Associations and Members of CPWD Contractors Association were held.

14.24 With a view to bring in permanent improvements in the working processes and to increase the efficiency and productivity of the organization, the vigilance unit has recommended systemic improvements in working process during the year.

Grievances Redressal and Service Delivery

14.25 **Grievances Redressal Mechanism:** Complaints redressal in CPWD is being carried out through online portal CPWD Sewa. Systematic reforms recommended by Quality Council of India for CPWD have been implemented. Special drive for disposal off PG is being taken from time to time. For quality improvement of PG, feedback is taken regularly, if found unsatisfactory then the PG is returned for improvement of satisfaction level of the complainant. PG cases are being monitored on daily basis.

14.26 **Citizen Charter:** To reflect the commitment of CPWD in the matter of construction and maintenance of Residential and Non-Residential buildings and other service activities, a Citizen Charter in harmony with Sevottam policy of the Government has been formulated by CPWD and has been put on the CPWD website www.cpwd.gov.in.

14.27 Maintenance Charter: To enhance users' satisfaction on the maintenance services, Maintenance Charter indicating strict time frame for attending to different activities related to the maintenance is already operational.

14.28 Implementation of Right to Information Act 2005: CPWD has already setup necessary infrastructure to implement the Right to Information Act 2005. Details of the CPIOs and Appellate Authorities of CPWD have been put on the CPWD website www.cpwd.gov.in.

14.29 Information and Facilitation Centre: As a step towards administrative reforms and institution of citizen-centric governance for disseminating information to the citizen/user regarding the activities of the organization, an Information and Facilitation Centre for CPWD is functional at Nirman Bhawan, New Delhi.

14.30 Institution of Awards by CPWD : CPWD has instituted awards such as Director General's Medals and Commendation Certificates for outstanding achievement and meritorious services rendered by officers and staff of CPWD. Best Buildings / Projects in different categories are also awarded Certificates of Merits. These awards are being given regularly.

14.31 Welfare measures for SC/ST and minorities

- | | |
|--|---|
| (i) Implementation of Prime Minister's 15 points programmes of Minority Welfare | CPWD is concerned with only one point i.e. Recruitment to Centre Services (No.10). In CPWD, Gazetted Employees are recruited through UPSC and Non-Gazetted are recruited through SSC. |
| (ii) Activities of the Special cell set-up under the control of the Liason Officers | <p>Taking up grievances of SC/ST Employees with the competent authority on the following:</p> <ol style="list-style-type: none">1) Seniority List2) Request for transfer/posting3) Promotion4) Compliance of reservation orders and other benefits admissible to SCs/STs |
| (iii) Inspection of Rosters conducted by the various Liason Officers: | Conducting annual inspection of post based rosters of various grades and keeping a record of such inspection. |
| (iv) Appreciation/Orientation courses for SCs/STs conducted for various levels of officers | Regular training are conducted in Regional Training Centres for all including SCs/STs |

Work Performance of CPWD

14.32 Actual Work Load of CPWD for the year 2019-20

(Rs. in Crore)

Sl. No.	Description	Workload of Construction & Maintenance
1	Actual expenditure (April 2019 - December 2019)	7332.32
2	Anticipated expenditure (January 2020 - March 2020)	5951.58
Total		13283.90

14.33 Some of the large single value projects entrusted to CPWD

- CBIC works Mumbai - 975 crore
- IIM Amritsar - 550 crore
- IIM Sirmour - 300 crore
- Super Speciality Block, RML Hospital, New Delhi - 900 crore
- AIIMS Jammu - 1700 crore
- IIT Jammu - 900 crore
- AIIMS Srinagar - 1800 crore
- IIM Jammu - 550 crore
- New Medical Colleges at Hamirpur & Nahan (HP) - 500 crore
- Gramin Bhawan, New Delhi - 450 crore
- General Pool Residential Project at Raipur - 300 crore
- IIT Kharagpur - 200 crore
- Bihta Campus for IIT Patna - 500 crore
- MSME Works - 300 crore
- IISER Tirupati - 570 crore
- IIITDM, Kurnool, Andhra Pradesh - 190 crore
- IIM Kolkata - 250 crore
- Staff quarters for RBI at Mumbai - 535 crore
- CRPF HQ, New Delhi - 270 crore

14.34 Overseas works assigned to CPWD

- Work of National Police Academy, Nepal
- Works of Women Police Academy, Myanmar
- Works of Mental Hospital, South Sudan

Works Completed

14.35 Some of the major works completed and inaugurated by the VVIPs are as under:

- **Additional Building Complex of Supreme Court of India**



Hon'ble President of India inaugurated Additional Building Complex of Supreme Court of India in the gracious presence of Hon'ble Chief Justice of India on July 17, 2019 in New Delhi.

- **Salt Satyagraha Memorial at Dandi, Gujarat**



Hon'ble Prime Minister of India inaugurated 'National Salt Satyagraha Memorial' Dandi, Gujarat on January 30, 2019

'National Salt Satyagraha Memorial' Dandi, Gujarat

- **Textile Office Complex Building, Varanasi**



Hon'ble Prime Minister of India inaugurated Textile Office Complex Building, Varanasi on January 22, 2019.



Textile Office Complex Building, Varanasi

- **Duplex Flats for Hon'ble Members of Parliament in North Avenue, New Delhi**



Hon'ble Prime Minister inaugurated newly constructed Duplex Flats for Hon'ble Members of Parliament in North Avenue, New Delhi on August 19, 2019. These State-of-the-Art Residential Flats have been constructed by CPWD with most modern facilities, high quality, saving in time and cost.



Duplex Flats for Hon'ble Members of Parliament in North Avenue, New Delhi

- **Super Speciality Block at BRD Medical College Gorakhpur, Uttar Pradesh**



Hon'ble Prime Minister of India inaugurated the Super Speciality Block constructed by the Central Public Works Department at BRD Medical College Gorakhpur, Uttar Pradesh on February 24, 2019

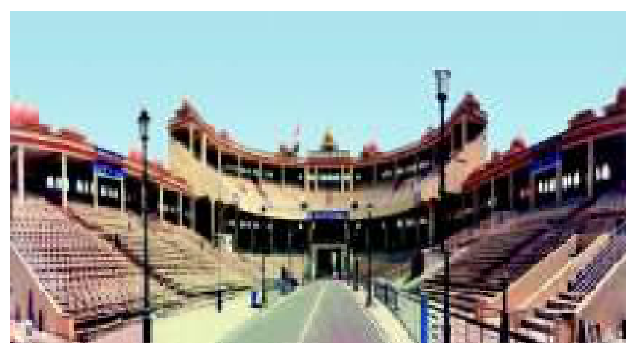


Super Specialty Block at BRD Medical College Gorakhpur, Uttar Pradesh

- **Newly constructed Viewer's Gallery at JCP Attari, Amritsar**



Newly constructed Viewer's Gallery at JCP Attari, Amritsar inaugurated by Shri Rajnath Singh, the then Hon'ble Home Minister, Government of India on January 22, 2019.



Newly constructed Viewer's Gallery at JCP Attari, Amritsar

- **Newly constructed Flyover and Underpass between Northern Mahipalpur Bypass Road and Airport Road Delhi**

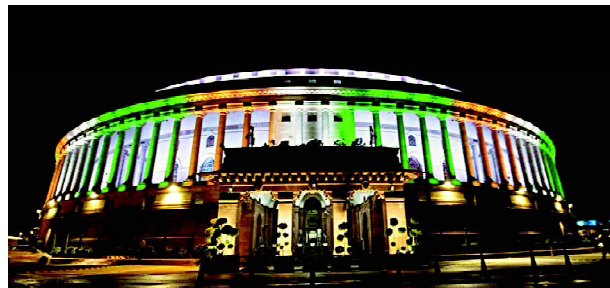


Shri Hardeep S. Puri, Hon'ble Minister of State, Ministry of Housing & Urban Affairs, inaugurated newly constructed Flyover and Underpass between Northern Mahipalpur Bypass Road and Airport Road Delhi on 28th February 2019.



Newly constructed Flyover and Underpass completed just in 13 months against stipulated completion of 24 months with saving of Rs. 26 Crore

- **Dynamic facade lighting of Parliament House Complex.**



Hon'ble Prime Minister dedicated Dynamic Façade Lighting of Parliament House Complex to the Nation on August 13, 2019. This challenging job has been accomplished in the stringent target of 22 days.



Hon'ble Prime Minister dedicated State-of-the-Art Dynamic Architectural Illumination with synchronized light & sound system of Rabindra Setu (Howrah Bridge) Kolkata to the Nation on January 11, 2020 within a very stringent timeline of 30 days.

14.36 Some other completed buildings



GPOA Building Jalandhar



IIT Kharagpur Research Park, Kolkata



Hostel building, Institute of Plastic Technology, Ahmedabad



Administrative Building for BSF South Frontier, Kolkata



Girls Hostel at NIT Jaipur



Student Multi Activity Centre for National Institute of fashion Technology, Chennai



CRPF Jawan Barracks and Housing Colony, Gwalior, Madhya Pradesh



ESIC Hospital, Indore ESIC Hospital, Indore

14.37 Some of new works for which foundation stone have been laid

- **Super Specialty Hospital at Bhagalpur, Bihar**



Hon'ble Prime Minister of India laid foundation stone for construction of Super Specialty Hospital at Bhagalpur, Bihar on February 17, 2019.



Super Specialty Hospital at Bhagalpur, Bihar

- **Film and Television Institute at Jote, Papumpare, Arunachal Pradesh**



Hon'ble Prime Minister of India laid foundation stone for construction of Film and Television Institute at Jote, Papumpare, Arunachal Pradesh on February 9, 2019.



Proposed Film and Television Institute at Jote, Papumpare, Arunachal Pradesh

- **CRPF Head Quarter Building at CGO Complex, Lodhi Road, New Delhi**



Shri Amit Shah, Hon'ble Union Home Minister laid foundation stone of CRPF Head Quarter Building at CGO Complex, Lodhi Road, New Delhi on Dec 29, 2019



CRPF Head Quarter Building at CGO Complex, Lodhi Road, New Delhi

- **Gramin Vikas Bhawan, New Delhi**



Hon'ble Minister for Rural Development, Agriculture & Farmers' Welfare laid foundation Stone of Grameen Vikas Bhawan, New Delhi



Grameen Vikas Bhawan, New Delhi

- **Redevelopment of GPRA Colony at Kasturba Nagar, New Delhi**



Hon'ble Minister, Ministry of Housing and Urban Affairs laid foundation stone for Redevelopment of GPRA Colony at Kasturba Nagar, New Delhi on September 30, 2019.



3D view of GPRA Colony Kasturba Nagar, New Delhi

14.38 Some of the major works in progress



CAPFIMS Project, New Delhi



Residential Quarters, Vizag



Research Park, IIT Bombay



Residential Quarters for National Police Academy, Hyderabad



Super Specialty Block, B.S. Medical College, Bankura, West Bengal



Faculty Apartments, BHU

14.39 Activities of CPWD in North East Region

- i. Central Public Works Department is actively engaged in executing a number of projects for various Central Government Departments and Autonomous bodies in all Seven States of Arunachal Pradesh, Assam, Meghalaya, Nagaland, Manipur, Mizoram and Tripura.
- ii. CPWD has already created a new region headed by Special Director General level officer at Guwahati to closely monitor the works of North Eastern States.
- iii. CPWD Engineers and Staff have successfully delivered many credit worthy projects in the region despite the limited accessibility and reduced working season. CPWD has to its credit the development of Permanent Capital of the State of Arunachal

Pradesh at Itanagar, large number of campuses for Central Police Organizations and Aviation infrastructure in the region. During this financial year, North Eastern Region of CPWD has achieved a work load of Rs. 553.00 Crore.



Residential Quarters for ITBP, Rangamati Assam Residential



Quarters, Lalpool, Assam



Residential Quarters, IIM Shillong, Meghalaya



Senior Officers Mess, NEPA, Meghalaya

14.40 Border Roads, Fencing & Flood Lighting Works

- i. CPWD is actively involved in development of the Border Infrastructure and executing the works of border fencing, roads, BOPs and Flood lighting along Indo-Pak Border, Indo-Bangladesh Border and Indo-China Border. During FY 2019-20, Border Region has executed works amounting to Rs. 527crore along Indo-Pak, Indo- Bangladesh and Indo-China Border.
- ii. So far, CPWD has constructed 595 km of road, 1741 km of Border Flood lighting i/c fencing and 87 BOPs along Indo-Pak Border. Similarly, along Indo-Bangladesh Border CPWD has constructed 1300 Km of fence and floodlighting including 200 BOPs. Phase-I Work of Indo-China Border Roads in state of Uttarakhand and Sikkim of approximately 100 Km is nearing completion.

- iii. CPWD has been entrusted with construction of 45 strategically important roads with length over 1000 kms along Indo-China Border spanning across 5 states of J&K, Himachal Pradesh, Uttarakhand, Sikkim and Arunachal Pradesh. Total Cost of work as per DPRs is Rs. 18700 Crore Approx. Approval of DPRs by Cabinet Committee on Security (CCS) is under process.
- iv. To secure vast and remote border areas of Rajasthan and Punjab, a total of 1031 km of lateral roads and 394 km of axial roads in Rajasthan with approximate cost of Rs. 1971 Crore and 491 km of Lateral roads and 167 km of axial roads in Punjab with approximate cost of Rs. 1352 Crore have been entrusted to CPWD.
- v. To facilitate ITBP troops stationed along Indo-China Border against severely harsh weather of the high Himalayas, CPWD has been assigned to construct Permanent Integrated Buildings at 96 BOPs of ITBP with state of the art Thermal Insulation & Renewable Energy technologies. DPRs of 76 PIBs with approximate cost of Rs. 2500 crore have been submitted to Ministry of Home Affairs.
- vi. CPWD has also been given the challenging task of constructing 18 Coastal BOPs at a cost of 164 crore for BSF in the Marshy lands of Rann area of Gujarat. This work is in progress since August 2018 and shall be completed by August 2021.
- vii. To cater to requirements of ITBP in High Altitude Himalayan Areas of Arunachal Pradesh, CPWD has been vested with the responsibility of construction of 18 Foot Tracks of around 700 km total length which would facilitate ease of movement in the inaccessible areas of the state. The approximate cost of work is Rs. 1000 Crore.
- iii. Work of Replacement of Border fencing Phase-I/Phase-II to High security weld mesh fencing in Siliguri Sector, West Bengal for length of 43 Kms with estimated cost of 100 Crore has already been sanctioned by MHA, work is in progress. Thus CPWD is performing very well in execution of the Border Infrastructure works required for the security of the Nation.

Some of the Border Works executed by CPWD





14.41 New MoUs

- MoU signed with IIIT, Bhagalpur for development of Infrastructure Works at IIIT, Bhagalpur on November 14, 2019.
- MoU signed with Mahatma Gandhi National Council of Rural Education for Construction of Various Buildings at Hyderabad on October 23, 2019.
- MoU signed with National Institute of Technology Goa (NIT Goa) on March 7, 2019 at Goa for Construction of Permanent Campus of NIT Goa.
- MoU signed with Reserve Bank of India for execution of their works in next 10 years.
- MoU signed with IIIT Ranchi for construction of their new campus at Ranchi on July 24, 2019.
- MoU signed with IIM Lucknow for Enhancement of Infrastructure at IIM Lucknow campus on August 6, 2019.
- MoU signed with National Institute of Plant Health Management (NIPHM) Hyderabad for construction of National Institute of Plant Health Management works on August 5, 2019.
- MoU signed with JIPMER Puducherry for construction of another JIPMER campus at Sedarapet, Puducherry on August 14, 2019.

14.42 Efforts made to bring systemic changes to improve efficiency, effectiveness and transparency and public image

- i. Revised Organizational Structure has been implemented which has enhanced the efficiency, effectiveness, quality, better client services, accountability and long term success of the organization by ensuring optimal utilization of the human resource.
- ii. In the revised structure, by way of delayering, earlier seven levels of functioning from Junior Engineer to Director General, which caused slower decision making have been reduced to four levels, thereby decision making has become faster, accountability and sense of belonging / ownership at every level have increased.

- iii. There is no inter-reporting between SDG and ADG, SE and CE, JE and AE in the revised system of functioning.
- iv. SDGs and ADGs heading the project regions and field regions have become directly accountable to the Director General, CPWD. These senior level posts have now become fully active and functional.
- v. With the separate vertical created for execution of major projects through empowered project units under SDGs/ADGs, now focused and exclusive attention is being given by SDGs/ADGs for speedy execution of the Projects with quality and economy.
- vi. CEs and SEs now having compact setup under them, they are able to provide better qualitative input, support and guidance to their units resulting quantum increase in output of the field units.
- vii. With lowering of unified command of Electrical & Mechanical and Civil streams to SE level, the functioning have become more cohesive and one pointed. Clients are getting single window service now at SE level.
- viii. With the alignment of Architecture and Horticulture cadres with main stream execution set up in the reorganization setup, these cadres have become more effective, productive and delivery oriented.
- ix. For optimal utilization of the human resource, work centres have been identified, posts allocated to these work centers and persons from metros shifted at these works centres, which resulted in faster output of the works and enhanced satisfaction of the clients.
- x. Regional Design Centers created at Regional HQs are efficiently catering to the design needs of the region locally at one place. This will reduce the delays in execution of works.
- xi. CPWD Regional Training Institutes located across the country have been integrated, unified and upgraded, which facilitated improved performance of the Training activities of the Department.

14.43 Accessible India Campaign

Under the 'Sugamya Bharat' Mission, CPWD has undertaken the massive task of making public buildings accessible. Under mandate, CPWD has completed accessibility works of 211 Buildings as given by the Ministry of Social Justice & Empowerment. Accessibility works in 783 Buildings of other Ministries have also been completed by the CPWD

14.44 Research, Development & Innovations in CPWD

- i. To encourage Research, Development and Innovation activities in CPWD, a dedicated R&D Cell has been created in National CPWD Academy. Under MoU with IIT Gandhinagar, CPWD is setting up a R&D cell at IIT Gandhinagar.

- ii. MoU signed with School of Planning & Architecture on variety of areas related to housing and urban development sector. Similar MoUs signed with CIDC, TERI (SAS), Indian Society of Trenchless Technology, International Council of Consultants and Engineering Council of India related to promotion of innovation, research and development and adoption of best practices in the construction sector. MoU signed with GIZ, Germany on the field of energy efficiency.



14.45 Use of Modern and Innovative Technologies

CPWD took a leap in adoption of new technologies and in a span of one and half years, it has gone from three to fifty new emerging and innovative technologies. These new technologies are now being extensively used by CPWD in its projects and found to be fast, eco-friendly and in conformity with the green and sustainable development.

Residential Flats by using Monolithic construction technology with tunnel form shuttering at Chennai



14.46 In-house Green Rating system

CPWD started its own green rating system and all projects exceeding 50 crore have been registered for in-house green rating. CPWD also brought its own Green Rating Manual. Dedicated Green Rating and Energy Rating Cell has been created at National CPWD Academy for promoting green buildings and certification of green rating.



14.47 Simplification of Work Procedures

- CPWD Works Manual re-written to 54 pages to provide much needed flexibility for taking prompt decisions by field officers and to achieve quality, timely delivery and transparency in execution of works.
- Separate General Conditions of Contract - 2019 brought out each for construction, maintenance and EPC Contracts incorporating provisions of latest GFR, Indian Contract Act etc.
- New guidelines - 2019 brought out for the enlistment of contractors to ensure entry of the only deserving and resourceful vendors for participation in the tendering process.



14.48 New Innovative Training and Design Policy of the Department

CPWD brought out new Training Policy and Design Policy. Implementation of comprehensive Design Policy will help the individual officers of all streams to gain enough expertise to undertake majority of the design works in-house. Enactment of new Training Policy will ensure that the legacy of the Training that has been in place in CPWD continues to improve and grow to match the pace the industry is growing in.



14.49 Skilling and Health of Construction Workers

- Skilling Mission has been taken as a social responsibility for unskilled workers engaged at construction sites. Provision of skilling of construction workers increased in GCC from 20% to 30%.
- MoUs signed with National Skill Development Cooperation and CIDC etc for skilling and certification of the workers. So far thousands of unskilled construction workers have been skilled and skilled workers have been tested and certified.



14.50 Welfare of Construction Workers

Under the backdrop of MoU signed with CPWD Officers Wives Association for welfare of the construction workers, so far, over a dozen health campus have been organized and equal number of crèches opened by CPWD OWA, which benefitted thousands of workers and their family members.



14.51 Enhanced Visibility of Department

'Business Meets' have been organized at different parts of the country as a confidence building measure with clients and bringing more business to the Department. CPWD has been able to get many works due to these meets.



Business Meet at Delhi on December 13, 2019

- Newsletter of Department showcasing activities and achievements is being brought out on monthly basis with wide circulation to Clients and senior most functionaries of the Government. This effort has been instrumental in increasing the awareness about CPWD amongst the clients.
- CPWD connected itself with social media through official twitter handle, face book and You Tube Channel.
- Regular interaction with the Electronic and Print Media on activities of the Department.

14.52 Eco Friendly & Sustainable Initiatives

- CPWD has taken firm initiatives for generation of renewable energy in government buildings. Roof Top Solar PV Plants have been made mandatory in all new projects of CPWD. So far, Solar plants of capacity about 19 MWp, have been installed by CPWD in government buildings maintained by CPWD across the country.
- All new constructions are being done with energy efficient fittings and fixtures. Bureau of Energy Efficiency (BEE) has star labelled 29 existing CPWD Buildings on Energy Efficiency.
- To address the problem of depleting ground water resources, CPWD has made it mandatory to install Rain Water Harvesting system and Waste Water Recycling plant in all its major projects. So far over 1100 Rain Water Harvesting Systems have been installed.

- New campuses by CPWD are being developed with zero discharge and zero waste concept.
- Towards greening, as a special drive, CPWD planted over 50,000 trees at various residential colonies and office complexes in Delhi and other places across the country maintained by it.
- To save the water, dual piping system has been mandated in all new CPWD works wherein waste water after treatment shall be used for flushing.
- Comprehensive outsourcing of maintenance has been adopted, which has been found about 28% more economical than conventional maintenance with work charged staff. It has increased user's satisfaction level from 95% to nearly 100%.
- A drive to reduce the arrears of huge pendency of Audit Paras was initiated on Mission mode, with the result out of over 10000 pending Audit Paras, over 9500 Paras were settled.

14.53 Swachh Bharat Mission Activities

- Under SBM, 92 Sewage Treatment Plants have been installed in the existing GPOAs and GPRAs maintained by CPWD.



- For Solid Waste Management, 79 Solid Waste Convertors have been installed in existing GPRAs/GPOAs.



- CPWD is also doing waste segregation at source at different locations in Delhi and outside with the help of start-ups with no cost to CPWD.
- In pursuance to the clarion call of Hon'ble Prime Minister for “No to Single-Use Plastic” in the Country, a Massive Public Awareness Programme has been launched by the CPWD and various activities on 'No to Single Use Plastic' have been undertaken by CPWD units across the country.

Important events:

165th Annual Day celebrations of CPWD

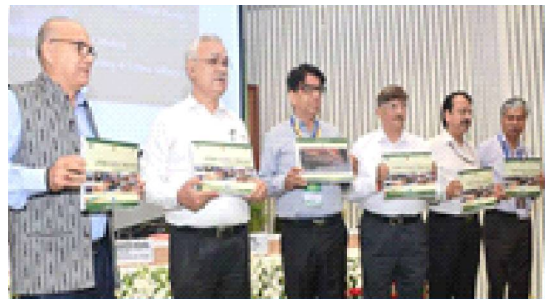
14.54 165th Annual Day of CPWD was celebrated on 12.7.2019 in Vigyan Bhawan in the gracious presence of Hon'ble Minister for Housing and Urban Affairs Sh. Hardeep S. Puri. Sh. Durga Shanker Mishra, Secretary, Ministry of Housing and Urban Affairs, along with other dignitaries, officers and staff of CPWD from across the country participated in the function. CPWD Medals for the best performers were conferred by the Chief Guest.



Impact Created in Construction Sector

14.55 Several National level Seminars and Conferences on the topical issues organized which created tangible positive impact in construction sector. Topics of the Seminars include Energy

Efficiency Measures and Renewal Energy, Use of Technical Textiles, Fly Ash, C&D Waste products, Skilling of Construction Workers and Safety Management, Use of Innovative Technologies and Materials in Construction etc.



14.56 Awards and Recognition

- CPWD has been chosen the winner of '**Golden Peacock Award for Corporate Ethics - 2019**' in recognition to the innovative Ethics Management, e-Governance initiatives and several reforms initiatives taken by the Department, which led CPWD a most transparent and delivery & quality focused organization.
- CPWD was conferred 'CIDC' Partners in Progress Trophy 2019' for displaying utmost commitment and drive to create a vibrant work environment for the construction fraternity by the Department.
- Presidential Dias erected by the CPWD during Republic Day Celebrations at Rajpath, New Delhi with the retractable roof found place in the Limca Book of Records.
- PGIMR Chandigarh has been awarded highest platinum green rating by the IGBC.
- Indian Buildings Congress conferred award for Excellence in Built Environment to "National Institute of Securities Markets (NISM) at Mumbai" and "IIM Trichy Permanent Campus, Trichy".
- Floral Tableau of CPWD showcased during Republic Day Celebrations-2019. won Special Prize.
- Shri Prabhakar Singh, Director General, CPWD was conferred 'Distinguished Engineer Award' by Engineering Council of India, 'CPWD Award for Excellence' by Hon'ble Minister for Housing and Urban Affairs, 'Eminent Engineer Award' by Institution of Engineers (India), 'Champion Technocrat Par Excellence Award' by CIDC and 'Distinguished Alumnus Award -2019' by the IIT, Kharagpur for his exemplary achievements in the field of Engineering.





"CPWD Award For Excellence" conferred to Shri Prabhakar Singh Director General, CPWD by the Hon'ble Minister of MoHUA on 165th CPWD Annual Day on July 12

15.01 The Directorate of Printing is an attached office of Ministry of Housing & Urban Affairs. As per the Allocation of Business Rules, the Directorate is the Government Printer and responsible for executing printing works for all Ministries/Departments of Government of India including all Gazette Notifications. The Directorate of Printing is headed by the Director of Printing who is the administrative and technical Head of the Department.

15.02 The Directorate of Printing is basically a service Department running on "No profit No Loss" basis and is dependent largely on jobs from various Ministries/Departments of the Government.

15.03 The Printing Jobs being executed by the Directorate includes the requirements of various Ministries /Departments, Lok Sabha and Rajya Sabha, Cabinet Secretariat, Prime Minister Office, Delhi Government and Public Sector Undertakings etc. These are being undertaken within the stipulated time period. The specific demands of Departments for printing jobs in multi-colour are also being met by outsourcing.

15.04 On 20.09.2017, Government has decided to merge all the 17 Government of India Presses (GIPs) / Government of India Text Book Presses (GITBPs) into 5 GIPs situated at Rashtrapati Bhawan, Minto Road, Ring Road-Mayapuri of New Delhi, Nasik and Kolkata. The retained Presses are being modernized with the state-of-the-art machinery & equipments by monetization of the surplus land available with the Presses, i.e. at zero cost to exchequer and without any retrenchment of existing manpower. The Retained Presses are as under:

1	GIP, Rashtrapati Bhawan, New Delhi
2	GIP Minto Road (GIP, Faridabad has been merged with this Press)
3	GIP, Mayapuri, Ring Road, New Delhi (GIPs, Nilokeri, Shimla, Aligarh and GITBP, Chandigarh were merged with this Press)
4	GIP, Nasik (GIPs, Coimbatore, Korratty and GITBP, Mysore were merged with this Press)
5	GIP, Temple Street Kolkata (GIPs, Santragachi, GITBP, Bhubaneshwar, GIFS and AD(OP), Kolkata were merged with this Press)

15.05 The details of the Non-Plan Budget Provision and expenditure for the year 2019-20 under Demand No. 56-Ministry of Housing & Urban Affairs is as under :

(Rs. in crores)

Sl. No.	Financial Year	Budget Estimates	Revised Estimates (Proposed)	Actual Expenditure upto December, 2019	Recoveries upto December, 2019 made from client Departments	Tentative Expenditure from January, 2020, to March, 2020.	Tentative recovery from January, 2020, to March, 2020.
1.	2019-20	230.07	259.51	133.65	89.45	125.86*	75.55

*This figure includes Rs.75.00 Crore under the head 4058-Machinery and Equipment.

15.06 All Group 'B' (Non-Gazetted) and Group 'C' employees of the Government of India Presses were paid Productivity Linked Bonus for 14 days for the year 2018-19 without any eligibility ceiling of emoluments. The calculation ceiling is Rs.7, 000/- per month.

Annual production in A-5 Pages, impression printed & capacity utilization.

15.07 The annual production in A-5 size pages and annual impression printed by all Govt. of India Presses under the control of this Directorate during the year 2018-19 were 203.82 Crore. The average percentage of Capacity Utilization achieved by Government of India Presses during 2018-19 was 89.20%.

15.08 **Status of Gazette notifications published during 2018-19 and 2019-20 (Upto 31/12/2019) are given below:**

Name of the Press	Total Gazette Notifications e-published during the period (1-1-2019 to 31-12-2019)		Estimated Gazette Notification e-published (1-1-2020 to 31-03-2020)	
	Weekly	Extra-Ordinary	Weekly	Extra-Ordinary
Minto Road, New Delhi	288	127	70	35
Ring Road, New Delhi	248	6514	65	1600
Total	536	6641	135	1635

E-procurement

15.09 E-Procurement system is implemented and majority of the items are procured through GeM portal in Directorate of Printing (HQ), similarly in all the Printing Presses.

Trade Apprenticeship Scheme in Government of India Presses

15.10 Under this Scheme, Apprenticeship training in various trades imparted the Govt. of India Presses. The estimated expenditure towards payment of stipend to the Trade Apprentices for the current year 2019-20 is Rs. 1.20 crore. 87 trade apprentices have been trained during the period from January, 2019 to December, 2019 and 23 trade apprentices are expected to be trained from January, 2020 to March, 2020 in various trades such as Offset Machine Minder, Artist Retoucher, Mechanical, Plate Maker, Binder, etc. Rs. 1.30 Crore has been projected for the year 2020-21 for payment of stipend to the Trade Apprentices.

15.11 No. of Apprentices trained in the Presses during the last five years.

S. No.	Year	No. of Apprentices Trained in the Presses	Total Expenditure (Rs. In Crore)
1.	2015-16	296	1.80
2.	2016-17	242	1.74
3.	2017-18	242	1.40
4.	2018-19	180	1.09
5	2019-20 (up to December, 2019)	087	0.34

15.12 Targets & Achievements

Sl. No.	Objectives	Targets for the F/Y 2018-19	Achievements upto 31st March, 2019 of F/Y 2018-19
1.	To cater to the printing needs of Govt. Departments efficiently.	245 crore A-5 pages.	176 crore A-5 pages
2.	Recovery of Printing charges from indenting Departments	Rs. 165 crores	Rs.89.45 Crores
3.	To render technical advice to various State Governments/ Central Govt. Organizations regarding Printing & allied matters.	As and when required.	Officers deputed as Technical Experts in IGNOU, DAVP, Delhi University Press, MCD, Bureau of Indian Standards & Survey of India Dte. Of Extension, Registrar General of India, M/o Home Affairs, D/o Economic Affairs earlier.
4.	Improve efficiency to have competitive edge in the market.	Minimize the issuance of NOCs.	61 NOCs were issued. issued upto 31st December, 2019.

Website

15.13 The Website of Directorate of Printing hosted at URL- <http://dop.nic.in> has been granted Website Quality Certificate by the Ministry of Electronics and Information Technology, for Quality Level-1 under STQC Website Certification Scheme with 15 GIGW requirements. Directorate of Printing is working on E-office web portal to achieve a simplified, responsive, effective and transparent system of work. A number of training programs were held to train the staff for effective implementation of e-office.

Redevelopment/Modernization of Govt. of India Press Minto Road, New Delhi

15.14 The Standing Finance Committee (SFC) of Ministry of Housing and Urban Affairs approved a proposal for redevelopment and modernization of Government of India Press, Minto Road. The total estimated cost of the Project is Rs. 338.56 crores. Of this, the cost estimate of modern printing & allied machinery is Rs.100.00 crores and construction of the new building is Rs.238.56 crores. The foundation stone for the construction of a new building by Central Public Works Department (CPWD) has been laid by Minister of State (Independent Charge) [MOS(IC)], Ministry of Housing and Urban Affairs (M/o HUA) on 4th April, 2018 and the likely date of completion of the project is by the year 2020.



15.15 Objectives of the Project (Press)

- Centralized e-publishing of all the Gazette Notifications of Govt. of India and Delhi Government.
- State-of-the-Art Technology and Machineries.
- Increase in capacity from 59.93 crores A-5 pages to 165.96 crores A-5 pages annually (Approx 177% increase).
- High Quality multi-colour printing with value added features and special binding facility.

- v. Improvement in quality at par with International Standards.
- vi. Reduction in cost due to induction of high speed machines.

15.16 Salient features of the Project (Building)

- i. 2 Basements + Ground + 6 Upper Floors.
- ii. Facilities for Parking of 380 cars in Basements.
- iii. Solar power plant of 300 KW capacity.
- iv. Sewerage Treatment Plant.
- v. Mechanized Ventilation for Basement.
- vi. Fire fighting system, Fire Alarm system in Building.
- vii. CCTV and Access Control System.
- viii. Building Management System.
- ix. Incorporates green building features.

16.01 Directorate of Estates is an Attached Office of Ministry of Housing and Urban Affairs. It is mainly responsible for administration and management of office buildings and residential accommodation of Government of India Estates in Delhi and other regional Stations. There are at present 8 regional stations at Mumbai, Kolkata, Chennai, Shimla, Chandigarh, Ghaziabad, Faridabad and Nagpur under the administrative control of Directorate of Estates apart from Delhi. Besides this, General Pool Residential Accommodation (GPRA) and General Pool Office Accommodation (GPOA) is also available in other cities viz. Indore, Bhopal, Shillong, Kanpur, Bangaluru, Lucknow, Hyderabad, Kochi, Rajkot, Allahabad, Agartala, Kohima, Imphal, Jaipur, Mysore, Dehradun, Thiruvananthapuram, Gangtok, Varanasi, Guwahati, Agra, Port Blair, Bikaner, Srinagar, Pune, Jodhpur, Kozhikode, Bareilly, and Goa. The work relating to management of estates at these stations has been entrusted to the respective CPWD offices. Administration of Markets in Govt. colonies in Delhi, Faridabad, Ghaziabad, Nagpur and Mumbai are also under the control of Directorate of Estates.

16.02 The Directorate of Estates administers the following Acts and Rules:

- (i) The Requisition and Acquisition of Immovable Property Act, 1952;
- (ii) The Public Premises (Eviction of Unauthorized Occupants) Act, 1971;
- (iii) The Requisitioning and Acquisition of Immovable Property Rules, 1953;
- (iv) The Ministers Residences Rules, 1962;
- (v) The Public Premises (Eviction of Unauthorised Occupants) Rules, 1971; and
- (vi) The Central Government General Pool Residential Accommodation Rules, 2017.

Action taken/initiated during the year

16.03 Some important OMs/ guidelines/ notifications issued from 01.01.2019 to 31.12.2019 are as follows:

- i. Instructions/guidelines for temporary allotment of open Lawn at Kidwai Nagar (East) for marriage/social functions were issued vide O.M No.12035/11/2019-Pol.II dated 17.9.2019. It will facilitate the central government employees and others on nominal payment for arranging social/marriage functions for them as well as their families. It will also generate considerable amount of revenue for Government as well.
- ii. Earmarked Bungalow for Cabinet Secretary has been changed to Bungalow No.12, Mother Teresa Crescent, New Delhi from Bungalow No.32, Prithviraj Road, New Delhi

vide O.M No.12035/24/97-Pol.II(Vol.II) dated 17.9.2019, in order to enable the Cabinet Secretary to continue occupation in his same accommodation.

- iii. Considering frequent requests from the Supreme Court, a Separate Tenure Pool (TN) for Registrars & Secretary General of Supreme Court has been created vide O.M No. 12024/1/95-Pol.II (Vol.II) dated 28.10.2019 with eight accommodations in Type-VIB(C-1) and one accommodation in Type-VII. It is expected to meet the requirement of the Registrars coming on deputation in SC.
- iv. Number of accommodation for personal staff of Vice President/Vice President Secretariat has been increased from three to four and the quota for remaining twelve General Pool Residential units for allotment on priority basis to the key official working in the Vice-President Secretariat has been reduced from twelve to eleven vide Second amendment of Rule 33 of the Central Govt. General Pool Residential Accommodation Rules, 2017 issued vide Notification dated 28.11.2019 on request received from the Vice President Secretariat.
- v. With a view to make allotment system more user-friendly, as a proactive measure, a communication protocol with the stakeholders (applicants/allottees/nodal officers etc.) has been developed to send SMSs, Multimedia messages and emails vide O.M No.12035/10/2019-Pol.II dated 16.9.2019. This will enable quick disposal of issues relating to allotments, payments of licence fee etc.
- vi. 167 Type IV accommodations at Kidwai Nagar (East), New Delhi have been taken in the housing stock of General Pool Residential Accommodation vide OM No.23011/3/2018-Pol.III dated 14.05.2019. This has reduced the gap between the demand and supply of government accommodations and more number of Government employees has been accommodated under GPRA.
- vii. 266 Type IV and 88 Type III accommodations at Kidwai Nagar (East), New Delhi have been taken in the housing stock of General Pool Residential Accommodation vide OM No.23011/3/2018-Pol.III dated 16.09.2019. This has enhanced the existing GPRA stocks to a significant extent.
- viii. 86 Type V accommodations at Kidwai Nagar (East), New Delhi have been taken in the housing stock of General Pool Residential Accommodation vide OM No.23011/3/2018-Pol.III dated 23.09.2019, which has enhanced the existing stocks in a similar manner.
- ix. 86 Type IV and 150 Type II accommodations at Kidwai Nagar (East), New Delhi have been taken in the housing stock of General Pool Residential Accommodation vide OM No.23011/3/2018-Pol.III dated 14.10.2019, thereby raising the number of housing stocks under GPRA for benefit of aspiring employees.
- x. The condition of applying for Government Accommodation and production of 'No Accommodation Certificate' for admissibility of House Rent Allowance (HRA), in respect

of General Pool Residential Accommodation under the control of Directorate of Estates throughout the country has been dispensed with vide OM No.12034/1/2019-Pol.III dated 08.04.2019. This has benefited large number of Govt. Servants in availing HRA without approaching DoE for certificate.

New legislative initiatives/action taken:

16.04 The Union Cabinet approved amendments in sections 2, 3 and 7 of the Public Premises (Eviction of Unauthorised Occupants) Act, 1971 to include summary eviction procedures for residential accommodations by giving a short show cause notice of 3 days. Further, appeal against order of eviction shall lie only to High Courts and the person challenging the eviction order would have to pay the damages for every month for the residential accommodation held by him. These amendments would facilitate smooth and speedy eviction of unauthorized occupants from residential accommodations. Accordingly, the Public Premises (Eviction of Unauthorised Occupants) Amendment Bill, 2019 as drafted by Legislative Department of Ministry of Law & Justice was introduced on 8th July, 2019 in the Lok Sabha in the Budget Session, 2019 of the Parliament. The bill was passed by Lok Sabha on 31st July, 2019 and by Rajya Sabha on 6th August, 2019 and it received assent of the President on 9th August, 2019. The Public Premises(Eviction of Unauthorised Occupants) Amendment Act, 2019 has been published in the Gazette of India, Extraordinary, Part II, Section 1 dated the 9th August, 2019 as Act No.36 of 2019. Subsequently, the effective date of Public Premises (Eviction of Unauthorised Occupants) Amendment Act, 2019, was notified as 15.9.2019 in the Gazette of India vide Gazette Notification No. S.O. 3262(E) dated 12.9.2019. Further, the Public Premises (Eviction of Unauthorised Occupants) Amendment Rules, 2019, were notified in the Gazette of India vide Gazette Notification No. G.S.R. 692(E) dated 26.9.2019. The notified Public Premises (Eviction of Unauthorised Occupants) Amendment Rules, 2019, were laid in the Rajya Sabha on 20.11.2019 and Lok Sabha on 21.11.2019.

16.05 Expected initiatives from 01.01.2020 to 31.03.2020

- i. An online module has been developed for inter-pool exchange. Once the process becomes fully operational, it will be of great help to exchanging Departments/Offices. For this purpose, the details of exchanging Departments/Offices will be recorded and processed online, saving the time taken in the process.
- ii. A reconciliation exercise of bringing DP Pool house on the e-awas portal is under process. It will be a great step to handle the stock of DP Pool and keep track of the DP Pool houses in a similar manner through the existing ASA system.

Residential Accommodation

16.06 The total housing stock (General Pool) in Delhi is 61326 and 35613 in other Regional Stations. This stock is grossly inadequate as may be seen from the demand and availability position of General Pool Residential Accommodation given in the Annexure- I and Annexure-II.

Discretionary Out of Turn Allotment

16.07 Discretionary out of turn allotments of general pool residential accommodation on functional, medical and security grounds are made under 5% of vacancies occurring in each type of accommodation in a calendar year. There are two Accommodation Committees (one each for Lower Types and Higher Types of accommodation) functioning for consideration of allotment of general pool residential accommodation on medical grounds. A total of 336 discretionary out of turn allotment of general pool residential accommodation have been made in the year 2019-20 (1.1.2019 to 31.12.2019) including cases approved by the Cabinet Committee on Accommodation.

Reservation in Allotment

16.08 10% of vacancies in Type-I and Type-II and 5% of vacancies in Type-III and Type-IV have been reserved for Scheduled Caste and Schedule Tribe employees. The allotment is made to SC and ST employees in the ratio of 2:1.

Office Accommodation:

16.09 The position of office accommodation in Delhi i.e. demand/availability for the year 2019-2020 is as under:

Office Accommodation

16.10 The position of accommodation in Delhi i.e. demand/availability for the year 2018-2019 is as under:

Station	Demand (In Sq. Ft.)	Availability * (In Sq. Ft.)	Shortage
DELHI	118.87 Lakh	72.72 Lakh	38.41 Lakh

*As per report of space audit provided by CPWD.

Office accommodation in Regional Stations

16.10 In addition to GPRA, General Pool Office Accommodation (GPOA) is available at Agra, Allahabad, Bengaluru, Bareilly, Bhopal, Bikaner, Kozhikode, Chandigarh, Chennai, Faridabad, Ghaziabad, Hyderabad, Indore, Jaipur, Kochi, Kolkata, Lucknow, Mumbai, Nagpur, Patna, Pune, Port Blair, Secunderabad, Shimla, Thiruvananthapuram and Vijayawada. The Demand and Availability position of GPOA at various regional stations is given at Annexure-III.

Markets and Shops

16.11 The shops of three markets, namely, INA Mohan Singh Market, INA Subzi Market and New Moti Bagh Market are under control of this Directorate.

Guest Accommodation at Vithalbhai Patel House in New Delhi

16.12 There are 46 General Pool (GP) Suites in V. P. House which are allotted to such National/ State level Political Parties for Party office as are recognized by the Election Commission of India, CGHS Dispensary, Institute of Parliamentary Studies and Union Ministers as additional accommodation. Apart from these 46 suites, 21 Suites have been allotted to Constitution Club of India after taking them from Lok Sabha/Rajya Sabha Pool.

Guest Accommodation in Western Court Hostel

16.13 Western Court Hostel has 21(3-double Suites and 18 Single suites) suites in General Pool (GP). All the Non-AC Suites in Western Court have been converted to AC Suites. Allotment of these suites are made to the guests of the Union Ministers visiting Delhi, for a short duration and Licence fee for single suite is Rs.800/- per day and for double suite is Rs.1000/- per day.

Holiday Homes and Touring Officers' Hostels outside Delhi

16.14 Holiday Homes and Touring Officers' Hostels are functioning in many cities and towns outside Delhi. Facility for online Application for Booking of Room in respect of Holiday Home and Touring Officer's Hostels has been made operational through Directorate of Estates website www.holidayhomes.nic.in. Detailed terms and conditions of booking of room in holiday homes and touring officers' hostels as well as other helpful information have been made available on the website. During the Year 2019, revenue collection in respect of Holiday Homes/Touring Officers Hostel is approximately Rs. 8.67 Crore (approx.).

Vigyan Bhawan

16.15 Vigyan Bhawan was constructed in 1956. This building forms the main centre for International Conferences and other meetings arranged by various Ministries and Departments of Government of India, Public Sector Undertakings/Autonomous Bodies and Private Organizations. The Directorate of Estates is the custodian of Vigyan Bhawan since 02.12.1993. 198 Conferences were held by the Government organizations, PSUs/Autonomous bodies & Private Parties during 1.1.2019 to 31.12.2019.

Vigyan Bhawan Annexe

16.16 96 Conferences were held by the Government organizations, PSUs/Autonomous bodies & Private Parties during 1.1.2019 to 31.12.2019. Overall during the period from 1.1.2019 to 31.12.2019, 284 Conferences were held in Vigyan Bhawan and Vigyan Bhawan Annexe and an amount of Rs.2,82,85,195/- realized as licence fees.

Hostel accommodation under GPRA at New Delhi

16.17 There are total 2050 GPRA accommodation in Hostels situated at New Delhi. The allotment is made through automated system of allotment as per Central Government General Pool Residential Accommodation Rules, 2017.

Sl. No.	Locality of the Hostel	Double Suite (DS)	Single Suite With Kitchen(SK)	Single Suite (SS)
1	Ali Ganj	06	--	--
2	Asia House	128	03	--
3	Curzon Road	222	90	129
4	Hudco Place Extn.	314	--	--
5	Minto Road Old	32	64	--
6	New Minto Road	180	--	--
7	Tagore Road	691	64	--
8	Pragati Vihar	25	--	--
9	RK Puram (Nivedita Kunj, Sector-10)	32	70	--
	Total	1630	291	129

Hostel (Guest House) in Delhi for touring officers and guests

16.18 There are total 241 rooms allotted for purpose for arranging guest house in Delhi for touring officers and guests, details as under :

S.No.	Name of Hostel	No. of single rooms	No. of double rooms	Total No. of Rooms
1.	Asia House LL : 23385466	--	31	31
2.	HUDCO Place	--	10	10
3.	F Block Curzon Road LL : 23389775/ 23383845	31	15+4* *(one cafeteria and 3 rooms for office/ reception)	46+4*
4.	B Block Curzon Road	--	30	30
5.	A Block Curzon Road LL : 23385465	--	35 +1 kitchen A106	35 +1
6.	Kidwai Nagar West	12	08	20
7.	Tower 23 Common Wealth Games Village	64	--	64
		Delhi Guest House	Total	241

16.19 There are operational kitchens in A block Curzon Road, Kidwai Nagar West and Tower 23 Common Wealth Games Village where payment is made towards thali (food items). Guests and Officers are advised to show ID like Aadhar card, voter I card and PAN Card etc. while check in as the entry is made in registers. The guest check in is 11.00 A.M. and checkout time is 09.00 A.M. and guest is advised to see details in print out of bookings for making their travel arrangements accordingly. The rooms are allotted through online Holiday Homes Accommodation(www.holidayhomes.nic.in) system of Directorate of Estates, normally not exceeding for five days by charging the prescribed license fee.

Subletting Inspection

16.20 During the year 2019 (01.01.2019 to 31.12.2019), 534 quarters were inspected on receipt of complaints of alleged subletting. In 166 cases, show cause notices were issued on the ground of suspected sublet. In addition to these, 149 cases have been processed and finally disposed of including the cases opened in previous year. On the proved charges of subletting in 38 cases allotment was cancelled and in 60 cases allottees were debarred for future allotment by the Deciding Authority. In 51 cases after hearing the subletting charge was dropped by the Deciding Authority. It is estimated that 130-140 quarters may be inspected from 01.01.2020 to 31.03.2020.

Penalty for Subletting

16.21 The Allotment Rules provide for stringent penalties for subletting which includes cancellation of the quarter alongwith debarment for future allotment for the remaining service period of the allottee. The allottee shall be charged damages w.e.f. 01.07.2016 as calculated through telescopic method starting @ 80 times of license fee in first month, from date of inspection till date of vacation of quarter. Disciplinary proceedings for major penalty will be initiated against the allottee under relevant Rules by his/her administrative Ministry/Department.

Administration of the Public Premises (Eviction of Unauthorised Occupants) Act, 1971

16.22 During the year 2019-2020, 3867 eviction cases were filed by the Directorate of Estates before the Estate Officer against unauthorized occupants under the provision of the Public Premises (Eviction of Unauthorized Occupants) Act, 1971. A total of 1964 cases were closed before eviction order passed. In 1161 cases, Eviction Orders were passed. In 858 cases, quarters have been got evicted/vacated by the Eviction Squad.

Information Facilitation Centre

16.23 An information Facilitation Centre (IFC) has been functioning in the Directorate of Estates since 14.07.1997. The IFC serves as the front office for the Government officers and public who visit the Directorate. The IFC, inter alia, provides all information related to the General Pool Residential Accommodation.

Website

16.24 The website of the Directorate of Estates (<http://estates.gov.in>) has been improved as per the GIGW guidelines and made more user friendly so as to disseminate the latest information to the public. The website provides all the basic information, policy orders, circulars and contact details with respect to the Directorate of Estates. The website is integrated with General Accommodation Management System (gpra.nic.in), Online Guest Accommodation Booking System (holidayhomes.nic.in) and RTI Portal. Facility for registration of online complaints by the public regarding subletting in government quarters is also available in the website of Directorate of Estates. Online booking and payments for Holiday Homes and Touring Officers' Hostels located at 56 stations is done through Online Guest Accommodation Booking System.

Implementation of e-Office at Regional Offices of the Directorate of Estates

16.25 e-Office has been implemented in all the Regional Offices of the Directorate namely, Shimla, Chandigarh, Faridabad, Kolkata, Nagpur, Mumbai, Chennai and Ghaziabad. NIC net which was a pre requisite for the implementation was installed at all the Regional Offices. This led to better communication and faster disposal of work of the Directorate.

Implementation of e-office in Regional Offices

16.26 The complete Automated System of Allotment (ASA) was implemented in all the Regional Offices of the Directorate. This has eliminated almost any human interface of the clientele of the Directorate with the officers / officials of the Directorate.

Launch of m-Hariyali Mobile App



16.27 Hon'ble MoS (I/C), MoHUA, Sh. Hardeep S. Puri launched the m-Hariyali Mobile App for engagement of public for plantation done by the people. The app enables the public to click pictures of the plants and automatically geotags those plants for monitoring them in future by the Nodal Officers.

Rolling out ASA in all cities

16.28 Automated System of Allotment (ASA) has been extended to all 29 cities in the country where GPRA houses are located.

Government Accommodation Management System (GAMS)

16.29 The Government Accommodation Management System is an online application which has been implemented with a view to reduce discretion and enhance transparency in allotment of General Pool Residential Accommodation [GPRA] through Automated System of Allotment. The application consists of allotment of General Pool Residential Accommodation, General Pool Office Accommodation [GPOA], 5 Ashoka Road and Vigyan Bhawan. It was implemented in the year 2003 and subsequently in 2012, in all eight Regional Estates Offices at Chennai, Kolkata, Nagpur, Faridabad, Mumbai, Ghaziabad, Chandigarh and Shimla. The entire process of registration, allotment, acceptance, retention, cancellation, regularization, subletting queries, etc., related to General Pool Residential Accommodations have been computerized. As a result, the work disposal has become fast, efficient and transparent. Online Licence Fee Collection and Monitoring System, introduced in 2007, has been implemented in most of the offices of various Ministries/Departments in Delhi and in all Regional Offices.

Public Grievances Redressal System

16.30 All the Grievance Officers of this Directorate are available daily, on all working days except on Friday(s) for the visitors for attending to their grievances from 10.00 AM to 05.30 PM. Assistant Director (RTI/PG) has been nominated by the Directorate for effective monitoring of redressal of grievances and their time bound disposal. The Public Grievances are received online through www.pgportal.gov.in. Even offline applications are also scanned and uploaded on the www.pgportal.gov.in to facilitate effective monitoring and easy access by the public. The site is browsed daily and the PGs are forwarded to the concerned Grievance Officers online for taking necessary action in the matter. All the officers have been strictly instructed to acknowledge and redress the same at the earliest and within a stipulated period of four weeks and a maximum of two months. In exceptional cases where redressal is not possible within stipulated time limit, an interim reply is sent to the applicant. As on 31.12.2019, the disposal rate of PGs of Directorate of Estates is 96% and the average time for disposal is 17 days.