

Summary of SLB Indicators - Water Supply

	Coverage		Per capita supply		NRW		Consumption metering		Continuity		Complaints redressal		Quality of supply		Cost recovery		Collection efficiency	
Benchmarks	100%		135 lpcd		20%		100%		24 hours		80%		100%		100%		90%	
City	Val in %	RG	Val In lpcd	RG	Val in %	RG	Val in %	RG	Val in hours	RG	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG
Ahmedabad	85.4	B	121	D	31.0	D	Nil	-	2	B	99.2	A	94.8	B	53.9	A	60.3	A
Amritsar	66.4	D	104	D	57.0	C	8.5	B	11	D	99.3	B	60.0	A	61.9	B	40.7	B
Bangalore	50.8	B	88	A	51	A	97.6	A	3	D	86.7	C	82.7	A	92.2	B	97.1	A
Berhampur	29.2	D	81	C	34.0	C	Nil	-	1	B	73.3	D	100.0	D	49.1	B	50.8	B
Bhopal	34.8	B	126	D	30	D	1.4	B	0.5	D	90.1	A	90	A	51.1	B	68.2	B
Bhubaneswar	45.0	B	92	D	69.5	D	0.8	D	2	B	99.4	D	100.0	B	32.1	B	93.9	B
Bokaro	99.5	D	298	D	2.5	B	63.6	A	1.3	D	No data	D	100.0	B	No data	No data	No data	No data
Chandigarh	87.0	B	158	B	31.0	B	73	B	17.5	A	100.0	B	100.0	A	64	B	89.0	B
Chas	9.3	B	37.3	D	42.5	D	Nil	NA	Intermit	D	100	C	Nil	NA	61.4	D	25	D
Delhi	71.5	B	144	C	52.4	B	55.3	A	3	B	73.0	A	99.5	A	41.6	B	86.3	B
Dharamshala	97.3	B	198	D	6.0	D	39.7	B	1.5	D	100.0	C	100.0	A	42.2	D	97.8	B
Guntur	50	B	109	D	52.7	D	2.4	B	1.0	D	40	B	99.3	C	144.9	B	46.3	B
Hyderabad	66.0	B	122	B	38	B	63.0	A	0.3-2	D	52.0	A	99.4	C	69.0	B	77.1	A
Imphal	47.1	B	110	D	73.0	D	Nil	-	2	B	82.4	B	100.0	C	16.6	D	42.8	D
Indore	38	B	73	C	59	D	0.04	D	0.75	D	82	B	90	B	34.7	B	61.7	B
Jalandhar	69.9	B	165	D	52.8	D	2.9	C	12	D	98.7	A	72.1	C	66.9	B	44.9	B
Kolhapur	83.5	B	133	C	45.8	C	100	A	3	B	75	B	91.4	B	105.6	B	95.6	B
Kozhikode	38.5	A	197	C	45.9	A	83.7	A	7	D	79	A	100	A	105	A	86	A
Nashik	99.5	A	91	C	57.8	B	96.7	B	3	B	93.3	A	99.7	A	77.5	B	92.4	B
Palampur	93.7	B	175.8	D	59.5	D	0	D	12	D	100	B	100	A	16.1	B	61.9	D
Pimpri-Chichwad	81	B	246	A	24.3	B	96.9	B	6	D	No data	D	99	A	41.2	A	48.3	A
Raipur	20.0	No data	No data	No data	No data	No data	Nil	-	1.5	No data	No data	No data	97.8	No data	25.8	No data	No data	No data
Shimla	97.8	B	113.2	D	23.7	D	59.8	B	1.5	D	85	D	100	B	97.9	B	82.6	B
Surat	86.6	B	147	D	20.4	D	0.4	B	3	B	94.8	B	100.0	A	92.3	A	94.0	A
Tiruchirapalli	41.7	B	79	D	37.1	B	37.6	B	2	B	100.0	B	100.0	A	197.4	B	57.6	B
Trivandrum	68.3	A	124	C	18.2	B	81.4	A	18	A	100	A	77	A	223	A	35.1	A
Udhagamandalam	51.5	B	71	D	44.1	D	87.2	B	4	D	73.3	C	100.0	B	27.5	D	77.6	B
Ujjain	50	B	96	C	50	D	4.3	C	1	B	100	C	100	B	28	B	65.5	B

Summary of SLB Indicators – Sewerage

	Toilet coverage		Sewerage Coverage		WW collection efficiency		WW treatment adequacy		Quality of WW treatment		Reuse & Recycling		Cost recovery		Complaints redressal		Collection efficiency	
Benchmarks	100%		100%		100%		100%		100%		20%		100%		80%		90%	
City	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG
Ahmedabad	81.7	B	65.8	B	64.9	D	94.5	D	75.0	B	0.0	-	98.5	A	99.7	A	58.7	A
Amritsar	100.0	C	74.8	B	Nil	No data	Nil	No data	No data	No data	No data	No data	66.6	B	100.0	B	40.7	B
Bangalore	100.0	D	38.0	B	55.0	A	106.0	A	100	B	36	A	110	B	94	C	97	A
Berhampur	Nil	-	Nil	-	Nil	-	Nil	-	Nil	-	Nil	-	n.a	-	No data	No data	NA	-
Bhopal	95.2	A	4.2	D	11.4	D	26.5	D	No data	-	0	-	0	B	92.9	B	0	-
Bhubaneswar	76	D	17	D	3	D	2.0	D	100.0	D	0.0	D	24.0	B	100.0	D	65.0	B
Bokaro	100	B	100	B	63.84	D	Nil	-	100.0	B	0.0	-	Nil	-	100.0	C	Nil	-
Chandigarh	100	B	100	B	85.1	D	85.1	B	100.0	A	24.2	A	93.1	B	100.0	B	83.0	B
Chas	No data	C	Nil	-	NA	-	NA	-	Nil	NA	Nil	NA	68.7	D	No data	D	55.6	D
Delhi	78.0	Nil	54	No data	63	A	89	A	94.6	A	27.4	A	39.9	B	70.0	B	85.0	B
Dharamshala	61.5	B	61.5	C	12.1	C	124.5	B	100.0	D	Nil	D	7.7	B	100.0	B	66.0	B
Guntur	79.1	B	13.1	B	Nil	-	Nil	-	NA	-	NA	-	62.5	B	40	B	74.2	B
Hyderabad	98.0	D	46.3	B	39.6	A	55.5	A	99.0	B	2.3	D	68.5	B	56.0	A	77.1	A
Imphal	99.9	-	Nil	-	NA	-	NA	-	NA	-	NA	-	No data	-	No data	-	No data	-
Indore	95.7	D	95	D	55.3	C	59.7	D	100.0	B	1.2	D	177	B	100.0	C	82	B
Jalandhar	89.6	C	58.9	B	95.1	D	95.1	D	99.0	B	Nil	-	83.1	B	100.0	B	36.6	B
Kolhapur	91	B	42.2	B	60.4	C	60.4	C	33.3	D	34.5	D	45.9	B	90.2	C	78.9	B
Kozhikode	91.6	B	Nil	No data	NA	-	NA	-	No data	No data	No data	No data	NA	-	NA	-	NA	-
Nashik	100	B	90.1	C	99.3	B	90.3	B	90.9	A	Nil	A	47.9	B	99.7	B	71.8	B
Palampur	98.4	B	81.1	B	35.5	D	42.9	B	100.0	B	Nil	D	28.2	B	100.0	C	78.4	D
Pimpri-Chichwad	100	A	71.3	B	71.3	B	94.6	B	100.0	A	3.2	D	42.0	A	100.0	A	86.1	A
Raipur	16.8	No data	16.8	No data	No data	No data	Nil	No data	Nil	No data	Nil	No data	No data	No data	No data	No data	No data	No data
Shimla	100	D	76.7	B	16.4	D	178.9	D	No data	No data	Nil	-	Nil	-	100.0	D	NA	-
Surat	94.8	B	74.5	B	91.5	B	108.5	B	89.0	A	0.6	A	37.3	A	99.3	B	78.7	A
Tiruchirapalli	87.9	B	22.1	B	67.4	C	Nil	-	NA	B	0.0	-	No data	No data	100.0	B	No data	No data
Trivandrum	95.4	B	65.7	A	Nil	-	Nil	-	No data	No data	No data	No data	No data	No data	100.0	A	No data	No data
Udhagamandalam	100	C	81.4	B	61.0	D	Nil	B	No data	B	Nil	-	4.3	B	100.0	C	18.7	B
Ujjain	92.9	C	0	A	NA	-	87.5	B	100.0	D	Nil	D	Nil	D	100.0	C	NA	-

Summary of SLB Indicators – Storm Water Drainage

	Coverage		Incidence of water logging			
Benchmarks	100%		0			
City	Value in %	RG	Value in numbers	RG		
Ahmedabad	69.6	A	214	A		
Amritsar	5.5	B	No data	-		
Bangalore	5.0	C	135	B		
Berhampur	126.6	B	62	B		
Bhopal	7	A	No data	B		
Bhubaneswar	47.4	B	51	B		
Bokaro	No data	No data	Nil	-		
Chandigarh	100.0	B	Nil	-		
Chas	57.9	C	Nil	-		
Delhi	5.4	No data	206	A		
Dharamshala	100.0	B	Nil	A	Highest/preferred level of reliability	A
Guntur	10.8	B	No data	B	Intermediate Level of reliability	B
Hyderabad	17.8	C	18	B	Intermediate level of reliability	C
Imphal	1.53	C	No data	No data	Lowest level of reliability	D
Indore	20	C	40-50	D	No Data	
Jalandhar	1.5	C	No data	B		
Kolhapur	24.9	B	47	B		
Kozhikode	12.0	B	32	B		
Nashik	4.1	B	12	B		
Palampur	60.5	B	Nil	A		
Pimpri-Chichwad	12.4	A	16	B		
Raipur	No data	-	No data	-		
Shimla	29.4	C	Nil	-		
Surat	44.1	B	239	B		
Tiruchirapalli	12.0	B	175	B		
Trivandrum	56.3	A	12	B		
Udhagamandalam	No data	-	4	B		
Ujjain	19	C	12	B		

Summary of SLB Indicators – Solid Waste Management

	HH coverage		Collection Efficiency		Segregation of MSW		MSW Recovery		Scientific Disposal		Cost Recovery		Collection Efficiency		Complaints Redressal	
Benchmarks	100%		100%		100%		80%		100%		100%		90%		80%	
City	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG	Val in %	RG
Ahmedabad	75.7	A	72.9	B	2.7	B	17.5	B	Nil	-	26.2	A	58.6	A	100.0	D
Amritsar	24.8	C	86.2	D	Nil	No data	Nil	No data	Nil	No data	0.4	C	99.7	No data	100.0	No data
Bangalore	74.5	D	54.0	B	30.0	B	77.3	B	57.6	B	Nil	-	NA	-	80.0	D
Berhampur	2.6	A	81.6	B	Nil	-	Nil	-	Nil	-	Nil	-	Nil	-	99.1	C
Bhopal	5.6	C	96.8	D	Nil	NA	Nil	NA	Nil	NA	6.5	D	66.4	D	100	B
Bhubaneswar	28.2	A	74.5	D	Nil	-	Nil	-	Nil	-	0.1	B	Nil	-	99.6	C
Bokaro	100.0	A	52.0	D	3.9	D	3.9	D	Nil	-	Nil	-	NA	-	100.0	C
Chandigarh	96.2	C	73.3	B	18	B	97.1	A	Nil	-	0.1	B	100.0	B	100.0	B
Chas	38.8	C	45.5	D	No data	-	Nil	-	Nil	-	Nil	D	Nil	D	62.5	C
Delhi	4.2	B	80.8	B	31.6	A	31.6	A	Nil	-	1.2	B	Nil	-	90.0	B
Dharamshala	21.1	C	100.0	D	5.6	D	5.6	D	Nil	-	Nil	-	NA	-	100.0	C
Guntur	84.9	D	84.7	D	Nil	-	Nil	-	Nil	-	7.4	B	65.1	B	75	B
Hyderabad	70.6	C	78.1	D	12.8	B	12.3	B	Nil	-	12.8	B	65.0	B	73.0	D
Imphal	33.4	A	74.0	D	Nil	-	Nil	-	Nil	-	NA	-	NA	-	No data	No data
Indore	28.3	C	75.8	B	Nil	-	Nil	-	Nil	-	160	B	50.0	C	100.0	B
Jalandhar	Nil	-	93.2	D	Nil	-	Nil	-	Nil	-	Nil	-	NA	-	70.0	B
Kolhapur	91	C	95.6	B	20	B	100	B	Nil	NA	21.3	B	79.8	B	85	A
Kozhikode	24.2	A	43.2	D	50.8	B	50.8	B	Nil	-	3.2	A	72.5	B	100.0	D
Nashik	86.9	D	87.0	B	34.5	B	100.0	B	Nil	-	33.2	B	35	D	100.0	B
Palampur	Nil	-	100.0	D	15.0	D	15.0	D	Nil	-	Nil	-	NA	-	100.0	D
Pimpri-Chichwad	65.2	D	99.7	B	13.4	B	16.6	B	0	D	4	D	70.2	D	100.0	A
Raipur	16.4	D	82.7	D	Nil	-	Nil	-	Nil	-	No data	No data	No data	No data	100	C
Shimla	26.0	A	61.5	D	32.5	D	75.0	C	Nil	-	Nil	-	NA	-	82.9	C
Surat	90.3	A	87.6	B	13.1	D	19.4	B	0.8	A	83.0	A	85.2	A	100.0	A
Tiruchirapalli	81.0	B	94.6	B	Nil	-	Nil	-	Nil	-	0.1	B	Nil	-	96.2	B
Trivandrum	42.9	C	54.4	B	64.9	C	30.1	D	Nil	-	Nil	-	NA	-	100.0	B
Udhagamandalam	22.0	A	89.6	D	Nil	-	Nil	-	Nil	-	1.9	D	No data	No data	100.0	D
Ujjain	6.0	D	72.0	D	Nil	-	Nil	-	Nil	-	10	B	30.0	B	100.0	C