

Ministry of Housing and Urban Affairs

1. Section 4(B)(vii) of the Right to information Act, 2005 :-

The Ministry of Housing and Urban Affairs has a full-fledged Public Grievance Cell where grievances can be addressed by general public or by staff/employees of the Ministry for redressal. The Cell co-ordinates with Divisions of the Ministry and its attached/subordinate & other offices for redressal of grievances and communicate to the petitioner.

Economic Adviser-II is the Director of Grievances for this Ministry. P. G. Cell functions under the overall supervision of Deputy Secretary (Coord & PG).

The contact details of the officers are as under :-

- (1.) Shri Sudhir Kumar Tewari, Economic Adviser-II & Director of Grievances
Ph. 23061397 & E-mail:- ecadv-mhupa@nic.in
- (2.) Shri R. Prem Anand, Deputy Secretary (Coord. & PG),
Ph. 23061425 & E-mail : dscoord-mud@nic.in
- (3.) Shri Maha Singh, Under Secretary (C&PG),
Ph. 23061047 & E-mail : singh.maha@nic.in
- (4.) Shri P. K. Sengupta, Section Officer (PG),
Ph. 23062010 & E-mail : sopg-mud@nic.in

2. Section 4 (b) (xv) : information can be obtained from the following facilities :

- 1) Central Public Information Officers,
- 2) Public Grievances Cell, Tel. No. : 23062010 (Extn : 2965)
- 3) Website of the Ministry : www.MoHUA.gov.in

Officers of the Ministry can be contacted directly for information pertaining to the Ministry. The details including e-mail under “Contact Us” are given in the Directory of this Ministry appended in the website.

Feedbacks are invited from stage holders including general public while formulating important policies/schemes which are kept in public domain. These are kept in view while formulating policies of the Department.