No. O-17035/2/2018-HFA-4(FTS-9056633)
Government of India
Ministry of Housing & Urban Affairs
(HFA-IV Section)
***

Nirman Bhawan, New Delhi-110108
Dated: 18th February, 2019

To

Shri Jatin,
Plot No 118, Ward 4A, Adipur Kutch,
Gujarat - 370205.


Sir,

I am directed to refer to your online RTI application bearing Registration No. MOURB/R/2019/50230 dated 14.02.2019 received in the office of CPIO & US (HFA-IV) on 15.02.2019 seeking information about CLSS component of PMAY (U) mission. Point wise information as available with HFA-IV division is furnished below:

**Point No. 1:** The definition of ‘Beneficiary’ has been amended and effective from 01.01.2017, makes an adult earning member (irrespective of marital status) eligible to apply for PMAY(U) including under CLSS for EWS/LIG component, subject to following provisos:

Provided that he / she does not own a pucca house (an all weather dwelling unit) in his / her name in any part of India.

Provided also that in the case of a married couple, either of the spouses or both together in joint ownership will be eligible for a single house, subject, subject to income eligibility of the household under the Scheme.

The amendment order on ‘definition of beneficiary’ as mentioned above and another order, inter-alia, providing clarification regarding the date from which the amendment in definition of beneficiary would be effective, are available on the website of the Ministry at the links:

http://mohua.gov.in/upload/uploadfiles/files/1Amendments-28062017%242017Jun29102036.pdf


**Point No. 2:** For implementation of CLSS (CLSS for EWS/LIG & CLSS for MIG) component of PMAY(U) mission, Ministry has identified two Central Nodal Agencies (CNAs) i.e. National Housing Bank and Housing and Urban Development Corporation Ltd. to channelize the subsidy to the Primary Lending Institutions (PLIs). CNAs have signed MoUs with PLIs for implementation of the scheme. The list of PLIs who have signed the MoU is given on the website of the Ministry at http://mohua.gov.in/cms/credit-linked-subsidy-scheme.php and also at the websites of NHB & HUDCO.

Contd...
Under the CLSS component of the PMAY(U) Mission, the beneficiary may approach the CNAs with whom the PLI has signed MoU, as mentioned above for grievances/clarifications, if any. In case beneficiary is not satisfied with the response of the CNA, the complaint may be sent to the Ministry (to the undersigned). The addresses of the CNAs are as under:

<table>
<thead>
<tr>
<th>NHB</th>
<th>HUDCO</th>
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<tbody>
<tr>
<td>Regional Manager,</td>
<td>General Manager</td>
</tr>
<tr>
<td>National Housing Bank,</td>
<td>HUDCO Bhawan,</td>
</tr>
<tr>
<td>Core 5-A, 4th Floor,</td>
<td>Core-7-A, India Habitat Centre,</td>
</tr>
<tr>
<td>India Habitat Centre,</td>
<td>Lodhi Road,</td>
</tr>
<tr>
<td>Lodhi Road, New Delhi-110003</td>
<td>New Delhi- 110003</td>
</tr>
<tr>
<td>CLSS Toll-Free Helpline Numbers</td>
<td>CLSS Toll-Free Helpline</td>
</tr>
<tr>
<td>1800-11-3377 /1800-11-3388</td>
<td>1800-11-6163</td>
</tr>
<tr>
<td>Email: <a href="mailto:ho@nhb.org.in">ho@nhb.org.in</a></td>
<td>Email: <a href="mailto:mail@hudco.org">mail@hudco.org</a></td>
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</tbody>
</table>

2. If not satisfied with the above information, an appeal shall lie with the Appellate Authority within 30 days from the receipt of the letter. The name and address of Appellate Authority is as under:-

Dr. Chandramani Sharma, Deputy Director General (HFA-4),
Mo HUA, Room No. 222, G-Wing (NBO),
Nirman Bhawan, New Delhi-110108.

Yours faithfully,

(Rahul Mahna)
Under Secretary & CPIO (HFA-4)
Tele: 23061285
E-mail ID: rahul.mahna@nic.in

Copy to:-

i. Section Officer (Pl Cell), Ministry of HUA, Nirman Bhawan, for information.

ii. Section Officer (IT Cell), Ministry of HUA, Nirman Bhawan, for placing this on the website of the Ministry.