To

Shri Sajal Kumar Jain,
H. No. 202, Maruti Mansion,
3rd main 10th cross Hoysala Nagar,
Bangalore,
Karnataka - 560016


Sir,

I am directed to refer to your online RTI application bearing Registration Number MOURB/R/2018/81029 dated 05.10.2018 transferred under section 6(3) of RTI Act, 2005 by Ministry of Home Affairs vide reference Number MHOME/R/2018/52931 and received in the office of CPIO & US (HFA-IV) seeking information about CLSS component of PMAY (U) mission. The requisite information as available is furnished as under:

▶ For implementation of CLSS (CLSS for EWS/LIG & CLSS for MIG) component of PMAY (U) mission, Ministry has identified two Central Nodal Agencies (CNAs) i.e. National Housing Bank and Housing and Urban Development Corporation Ltd. to channelize the subsidy to the Primary Lending Institutions (PLIs). CNAs have signed MoUs with PLIs for implementation of the scheme. The list of PLIs who have signed the MoU is given on the website of the Ministry at http://mohua.gov.in/cms/credit-linked-subsidy-scheme.php and also at the websites of NHB & HUDCO.

▶ CLSS beneficiary may approach the CNAs with whom the PLI has signed MoU as mentioned above for grievances/clarifications, if any. In case beneficiary is not satisfied with the response of the CNA, the complaint may be sent to the Ministry.

2. As NHB has signed MoU with Bank of Baroda, you may in the first instance approach NHB for grievance redressal at the following address:

Regional Manager, National Housing Bank,
Core 5-A, 4th Floor, India Habitat Centre,
Lodhi Road, New Delhi-110003
CLSS Toll-Free Helpline Numbers
1800-11-3377 /1800-11-3388
3. If not satisfied with the above information, an appeal shall lie with the Appellate Authority within 30 days from the receipt of the letter. The name and address of Appellate Authority is an under:-

Dr. Chandramani Sharma, Director (HFA-4),
M/o HUA, Room No. 222-G,
Nirman Bhawan, New Delhi – 110108

Yours faithfully,

(Rahul Mahna)
Under Secretary & CPIO (HFA-4)
Tele: 23061285

Copy to:

i. Shri Krshan Kumar, Deputy Secretary – CS Division, SR Section, Ministry of Home Affairs, 2nd Floor, Major Dhyan Chand National Stadium, New Delhi, for information.

ii. Section Officer (PI Cell), Ministry of HUA, Nirman Bhawan, for information.

iii. Senior Technical Director (NIC), Ministry of HUA, Nirman Bhawan, for placing this on the website of the Ministry.