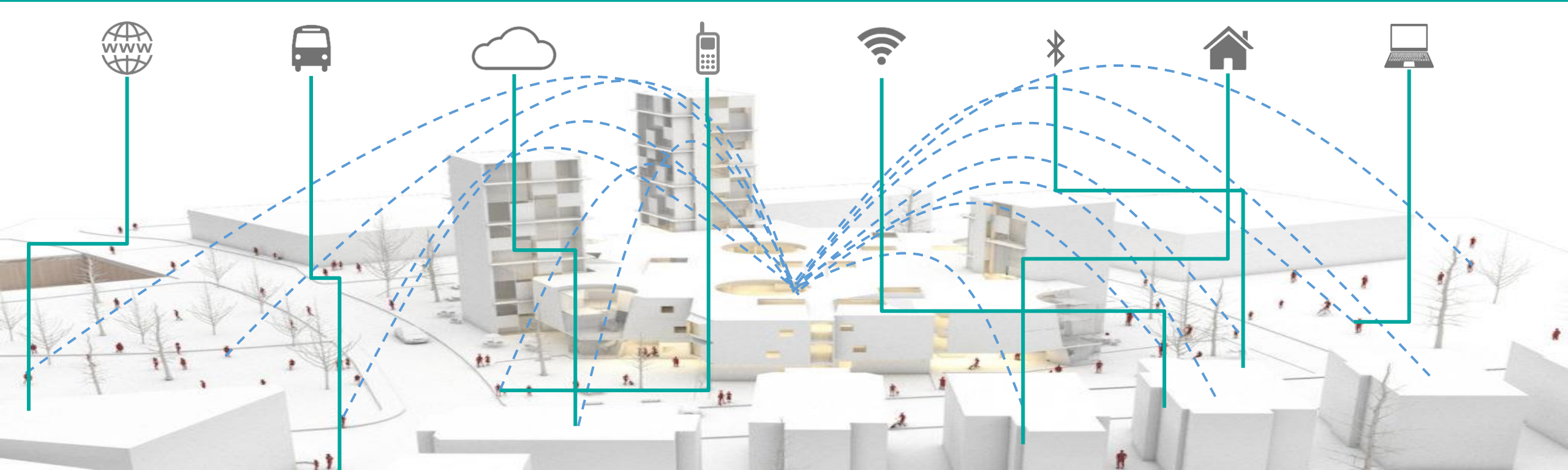


Data Maturity Assessment Framework Cycle 2.0

City Performance & Recommendations

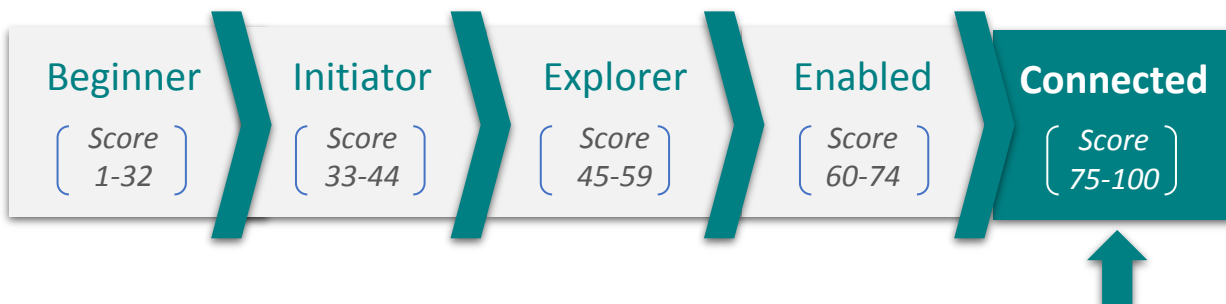
City: Surat | State: Gujarat



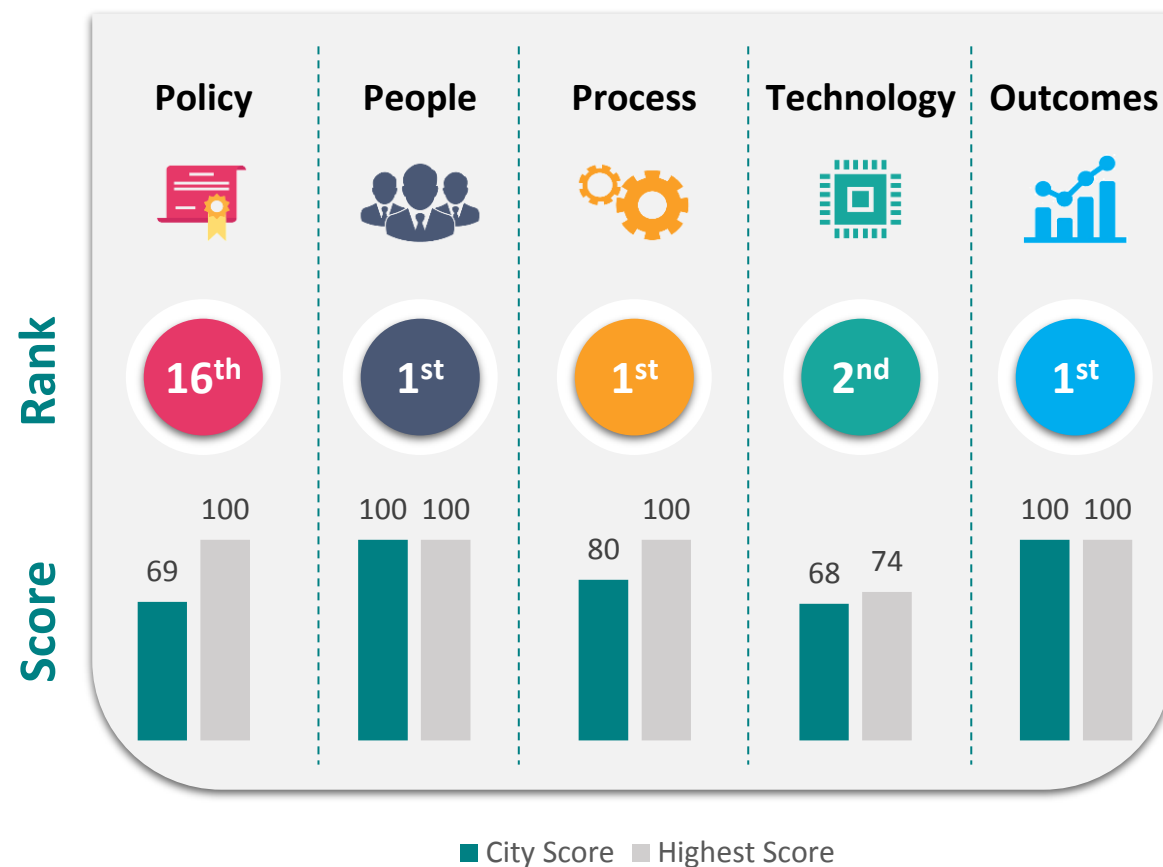
Overall Performance



Certification Level



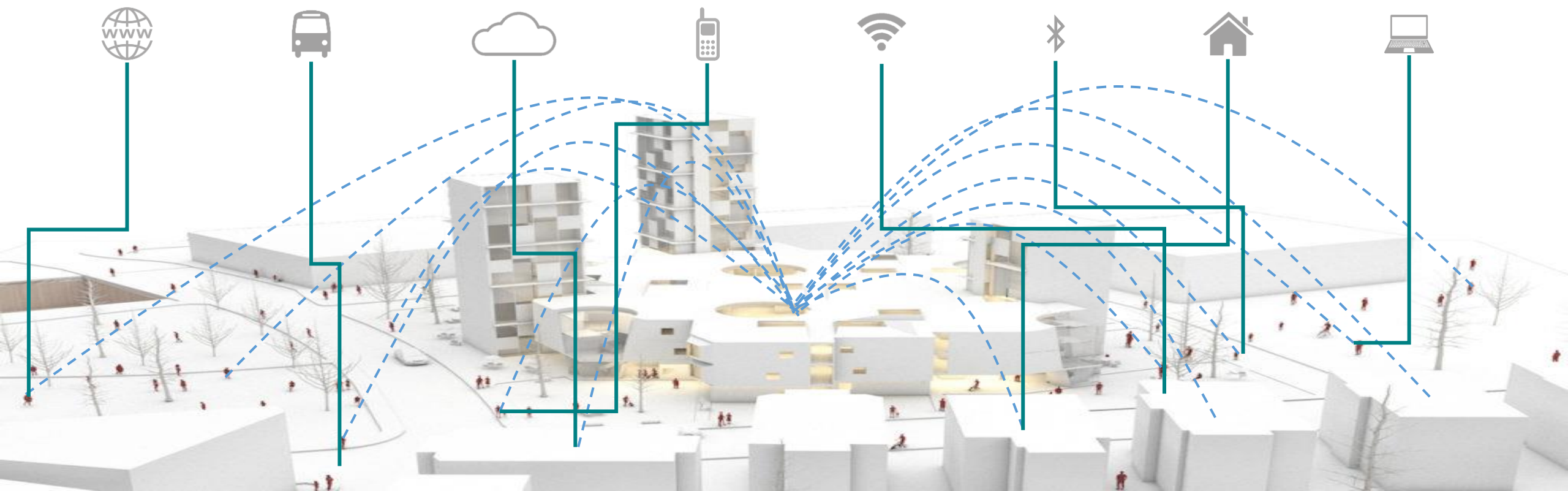
Component-wise Performance



City Engagement Score (out of 100): 50



City Recommendations





COMPONENT 1

POLICY

Score

69

100

Indicator 1.a: Approval of City Data Policy

Score: 30/30

Since your city has already approved a data policy, city may like to now focus on effective implementation of data initiatives by utilising the various processes mentioned in the Policy. Further, city may look to revise the policy document periodically basis any regulatory or technology updates and include other components of relevance such as GIS mapping etc.

Indicator 1.b: City Data Policy Components

Score: 30/30

Since your city has already incorporated all the components presently envisaged, the city may look to operationalize these and further enhance the policy document basis any regulatory or technology updates, such as data monetization or GIS policy.

Indicator 1.c & 1.d: Budget for data-related initiatives

Score: 9/40

Your city has already allocated dedicated budget for data activities. Your city is advised to ensure that the budget is rightly utilized to perform data-related activities and also continue to do the same in the coming years in order to ensure strengthening of the data infrastructure in the city. Your city may like to check if the allocated budget covers the following data activities (non-exhaustive), and include more if required:

- Salaries for data team including but not limited to CDO, data coordinators, data specialists, data analysts, database administrator, etc.
- Analytics software for data analysis.
- Setup of surveillance systems, ICCC, etc. (only software) that enables improved and accurate data collection and analysis.
- Capacity Building sessions/regional workshops/courses/certifications for upskilling of data team.
- Expenses for organizing data hackathons / data challenges, including prize money.
- It is recommended that the city allocates budget for the data activities. This budget may be included as a sub line item under A&OE expenses or IT expenses in the smart city SPV's overall budget, or the Municipal IT budget.



COMPONENT 2

PEOPLE

Score

100

100

Indicator 2.a: City Data Officer (CDO)

Score: 30/30

Since a full-time CDO has been appointed in your city, CDO may like to focus on institutionalizing data culture through:

- Building and upskilling data teams focusing on specific elements of data
- Improving city's visibility on Smart Cities Open Data Portal through publishing datasets, data stories, creating visualizations etc.
- Engaging with external stakeholders for problem solving through innovation & co-creation, via formation of alliances or conducting hackathons.

Indicator 2.b: Appointment of Data Coordinators

Score: 20/20

Your city has already appointed data coordinators in all departments. The city is now recommended to ensure they are effectively leveraged for smooth operations and implementation of the DataSmart Cities Strategy and City Data Policy.

Indicator 2.c: Data Team

Score: 20/20

Your city is advised to utilize appointed resources to conduct focused activities such as preparing data visualizations, conducting data analysis, developing data stories, preparing data architectures, cleansing data for uploading on data portals, building GIS layers, ensuring compliance of city data policy in accordance with nation / state's relevant policies and regulations, conducting capacity building sessions, managing stakeholder outreach programs etc. Further, city may consider appointing more resources as the city's data readiness and maturity keeps improving which include but are not limited to:

- | | | |
|---|----------------------------|-----------------|
| • Data Policy & Regulatory Expert | • Statistician | • Data Analyst |
| • Capacity Building & Stakeholders' Outreach Expert | • Data Architecture Expert | • Web Developer |
| • Survey Lead | • Open Data Expert | • GIS Expert |
| • Data Scientist | • Data Engineer | |





COMPONENT 2

PEOPLE

Score

100

100

Indicator 2.d: Capacity Building – Ministry Initiative

Score: 15/15

Your city's data team is advised to attend all trainings organized by the Ministry on important topics such as Smart Cities Open Data Portal, Hackathons, Alliances, GMIS, SmartCode, City Innovation Challenge (CiX), IUDX, etc. to educate and upskill themselves and therefore translate the learnings into active implementation within your city.

Indicator 2.e: Capacity Building – City Initiative

Score: 15/15

CDO, along with your data team, is advised to identify the focus areas that will help operationalize data culture in the city. Capacity building may include departmental / city workshops conducted to organise activities for implementation of DataSmart Cities Strategy or to upskill the data team by conducting data-related certification courses or sessions/workshops conducted by external experts on topics related to data such as data privacy, policy formulation, analysing geospatial data, etc. These activities will help your city in leveraging the latest tools and technologies for making the city DataSmart.





COMPONENT 3

PROCESS

Score

80

100

Indicator 3.a: City Data Alliances

Score: 10/30

Your city has already formed alliances for some of the data-related work. Your city may like to expand these alliances or form new ones in order to solve specific city-related issues. Your city may engage with more stakeholders from local colleges & universities, industry bodies, start-ups and civil society organizations and partner with them for data sharing, or implementation support, or other activities. Alliance may be with a single organisation or multiple organisations at once. The Alliance should clearly specify the partners involved, their roles and responsibilities (across Government, Industry, Academia & Community), the purpose and scope of the partnership, time period, the Mode of execution (informal, MoU etc.) and the expected outcomes intended to be achieved via this partnership. City may also like to think of innovative ways to incentivize and attract more partners.

Indicator 3.b: Data Hackathons/ Data Challenges

Score: 20/20

Your city understands how hackathons can be utilized to crowdsource solutions to existing problems. Your city may consider developing a plan to organize a Hackathon event annually. City may like to identify other areas where hackathons may be useful. Shortlisted solutions may be extended support in next stage to test the solutions on-ground and enable implementation in the city. Further, Smart Cities Mission, MoHUA has published a reference guide available on the Smart Cities Open Data Portal that may help the city understand the various aspects of conducting a hackathon.





COMPONENT 3

PROCESS

Score

80

100

Indicator 3.c: Solving urban challenges using data

Score: 30/30

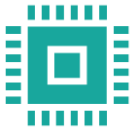
In addition to the currently identified challenges, your city is advised to work with various internal departments as well as other urban stakeholders in the city to identify other sectoral issues / challenges that may be tackled using data. The challenge should be clearly identified along with the relevant datasets. Insights derived from the datasets should be analysed. Since your city has an operational ICCC in place, it can be utilised for analysing urban challenges.

Indicator 3.d: Analytics capability

Score: 20/20

Your city is advised to analyse the current areas where analytics is being used. Based on this, the city may like to identify other areas where similar analytics or more advanced analytics may be utilized. Your city may also utilise its already operationalized ICCC for this kind of analysis. Your city may be like to explore various types of analytics:

- Descriptive (Tells you what happened in the past)
- Diagnostic (Helps you understand why something happened in the past)
- Predictive (predicts what is most likely to happen in the future)
- Prescriptive (Analytics recommends actions you can take to affect those outcomes)



COMPONENT 4

TECHNOLOGY

Score

68

100

Indicator 4.a: Sensors for data collection

Score: 10/10

As part of Smart City initiatives, city may be deploying sensors and other devices. Your city may consider utilising the data collected from the Field Sensors and Devices which may be in the forms mentioned below to derive actionable insights:

- Hierarchical Files (JSON, XML, YAML, etc.)
- Real-time Stream
- Objects
- Videos
- Images
- Locational Data

If your city has an ICCC or any other command centre, that may also be utilizing data from sensors.

Indicator 4.b: Number of datasets on SCODP

Score: 25/30

Your city has been proactive in uploading datasets on the Smart Cities Open Data Portal. City is advised to now further explore datasets within:

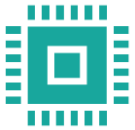
- Individual departments (sectoral)
- Datasets submitted as a part of various assessment frameworks by the Ministry (such as EoL, MPI, CSCAF, etc.)

High value datasets identified as open and sharable as per your City Data Policy should be uploaded on the Smart Cities Open Data Portal. City is advised to ensure the datasets are of utmost quality and relevant for the users.

Indicator 4.c: Schedule for Updating Datasets on SCODP

Score: 3/30

It is of utmost importance that the datasets published on SCODP stays relevant and updated for improved and sustained usage. Therefore, your city is advised to update all your datasets on a periodic basis (monthly, quarterly, biannually, annually) by maintaining a data sets' updating schedule. Datasets that currently exist on the Smart Cities Open Data Portal may also be revised and updated as per schedule.



COMPONENT 4

TECHNOLOGY

Score

68

100

Indicator 4.d: Number of APIs on SCODP

Score: 10/10

Your city has already published few datasets through APIs or web service. Further, CDO, with the help of data coordinators, may look into various departments' MIS and other data systems that showcase real-time data and follow SCODP procedures / processes to publish more datasets in the form of APIs.

Indicator 4.e: Spatial Readiness

Score: 20/20

Your city is advised to utilize the existing GIS layers to draw insights and include these insights for better urban planning. Further, your city is advised to look at more arenas where geospatial data could be utilized. Your city may also utilise the ICCC to visualize the location-based datasets to be able to better understand the data. Once the layers are defined, your city may like to ensure the quality of data is maintained and there are no location coordinates or areas falling outside the specified boundaries.





COMPONENT 5

OUTCOMES

Score

100

100

Indicator 5.a: Data stories/blogs

Score: 30/30

Your city has published data stories highlighting set of ongoing or completed activities to achieve success towards city's urban challenges. City is also encouraged to publish their sector-agnostic success stories such as those related to successful alliances, data hackathons and development of use cases by highlighting the problem statement, activities performed, challenges faced and outputs and outcomes realized in order to motivate other cities to publish stories of similar nature.

Indicator 5.c: Development of applications

Score: 20/20

Your city is advised to further develop portals and applications based on the various smart initiatives being undertaken in the city. This will help the city not only collect relevant data but analyse it to generate insights for improving service delivery, operations and citizen engagement.

Indicator 5.b: Data-related use cases

Score: 30/30

Your city understands the need to create and define data-related use cases to solve critical urban problems and has initiated addressing these issues with the help of data-related solutions. Your city needs to identify more areas where this data-driven problem-solving approach can be applied to solve an urban challenge. Your city may clearly specify the identified problem, detail the use case under consideration, identify the datasets that may be used and envision the outcome/ impact that may be generated with the implementation of this use case. Your city may also utilize the ICC facility to analyze the datasets available for already identified urban challenges and develop data-based use cases.

Indicator 5.d: Alerts & Notifications

Score: 20/20

From the various City services targeted towards citizens, your city is advised to analyse other services where timely notifications may be beneficial for the citizens. Your city may then consider using various channels such as SMS, Variable Message Displays (VMDs), Public Address Systems (PAS), etc. to disseminate information to public.



Ministry of Housing and Urban Affairs
Government of India

