

Newsletter

Mission Karmayogi – Ministry of Housing
& Urban Affairs (MoHUA)

March – April – May 2025

MoHUA Advances Rashtriya Karmayogi Jan Seva Programme Implementation

In alignment with the Hon'ble Prime Minister's vision of citizen-centric governance, the Ministry of Housing and Urban Affairs (MoHUA) is driving the Rashtriya Karmayogi Jan-Seva Programme (RKJSP) and developing the Know Your Ministry e-learning module..

The Rashtriya Karmayogi Jan-Seva Programme (RKJSP), a flagship initiative under Mission Karmayogi, aims to instill Seva Bhaav and enhance institutional capacity across Government. Launched by the CBC, RKJSP focuses on two core objectives:

- Inner Transformation: Cultivating a deeper sense of purpose, service orientation, and self-awareness.
- Outer Transformation: Improving service delivery and aligning roles with national development priorities.

MoHUA has taken a leadership role in Phase I, training 550+ officials across 15 batches in April and May 2025, setting a benchmark for capacity building.

In January-February 2025, five senior MoHUA officials underwent an intensive three-day training at CSOI, KG Marg, New Delhi, earning certification as Master Trainers/Karmayogi Coaches. These trailblazers are:

- Ms. Anita Meena, Director
- Shri Arvind Kumar Srivastawa, Director
- Dr. Sunil Kumar Yadav, Director
- Shri Gurjeet Singh Dhillon, Director
- Shri Manjesh Porwal, Deputy Secretary

These Master Trainers have since led one-day training sessions in April and May 2025, engaging officers at all levels—Director, DS, US, SO, ASO, and MTS.

Ministry of Housing & Urban Affairs' **RASHTRIYA KARMAYOGI JAN SEVA PROGRAMME** -Serving the Karmayogi way

April - May, 2025

CERTIFIED MASTER TRAINERS



Shri. Arvind Kumar Srivastawa
Director



Shri. Gurjeet Singh Dhillon
Director



Ms. Anita Meena
Director



Dr. Sunil Kumar Yadav
Director

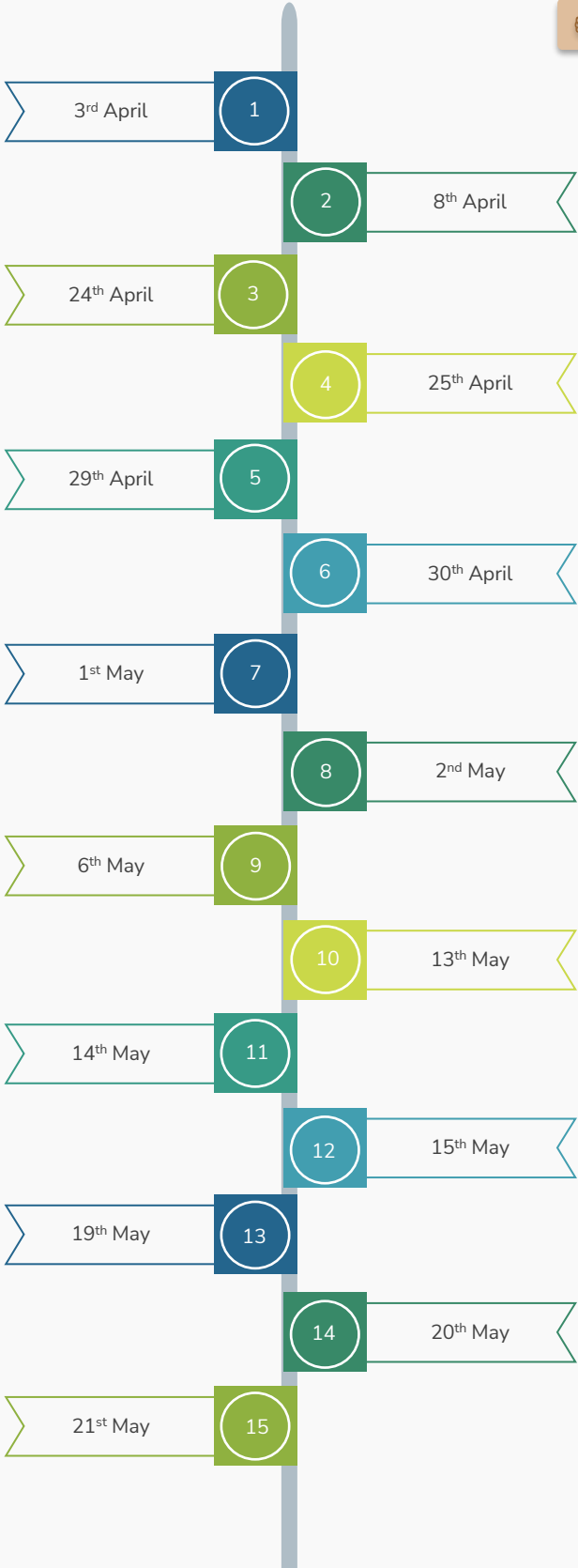


Shri. Manjesh Porwal
Deputy Secretary

Managed by: All India Institute of Local Self-Government (AIILSG)

This initiative marks a significant stride in MoHUA's commitment to nurturing a service-oriented, motivated, and future-ready workforce. The program not only reinforces the Ministry's internal capacity-building agenda but also reaffirms its role in driving national development outcomes.

Training was imparted in 15 batches



 Each batch	30–40 participants
 Total officers trained	552
 Modules delivered	Four sessions (1.5 hours each)

Registration



Training Modules: Cultivating the Spirit of a Rashtriya Karmayogi

As part of the Rashtriya Karmayogi Jan Seva Programme (RKJSP), the one-day training sessions at MoHUA were built around four interactive modules designed to inspire reflection, deepen purpose, and align action with national goals. Each module focused on shaping a well-rounded public servant rooted in Seva Bhav and national commitment.

Module I: Embodying Karmayogi Qualities & Behaviours

This opening session invited participants to build a personal and collective vision of an ideal Rashtriya Karmayogi working within the Central Government Secretariat. Participants reflected on exemplary civil servants, envisioned the behaviors and mindset of a true Karmayogi, and affirmed their own ideals through powerful messages such as:

"Fill yourselves with the ideal... All your actions will be magnified, transformed, deified, by the very power of the thought." — Swami Vivekananda



We then explored what motivates the Rashtriya Karmayogi in work ...
... what is their vision of success and fulfillment in life.



We explored 2 dimensions of fulfillment in our life



Material Welfare & Success (ABHYUDAYA)

Inner & Spiritual Development (NIHSHREYASA)

Module II: Unlocking Inner Motivation & Purpose

This module explored the deeper motivations that drive fulfillment for a Karmayogi. Drawing upon Indian philosophical wisdom, particularly from Shankaracharya, the session highlighted two dimensions of fulfillment:

- Abhyudaya – Material welfare and outer success
- Nihshreyasa – Inner growth and spiritual development

Using the metaphor of the Tree of Fulfillment, participants reflected on how Karmayogis find joy not only in outcomes but in the process—contributing meaningfully through work that resonates with both outer impact and inner satisfaction.

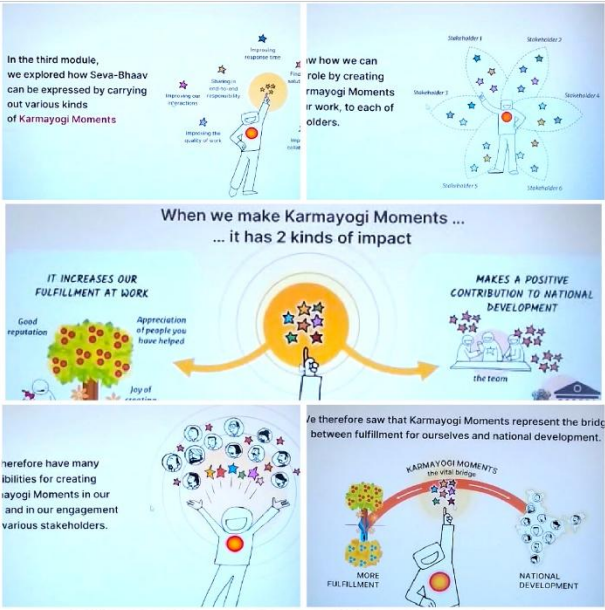


Module III: Infusing Seva Bhav into Daily Work

Participants explored how Seva Bhav—the spirit of selfless service—can be integrated into everyday work through what are called Karmayogi Moments:

- Improving responsiveness and quality of work
- Mindful rule application and end-to-end ownership
- Fostering collaboration and stakeholder engagement
- Finding constructive solutions

These moments not only lead to personal fulfillment—joy, empathy, confidence, and appreciation—but also contribute directly to national development. They form the vital bridge between individual satisfaction and collective progress.



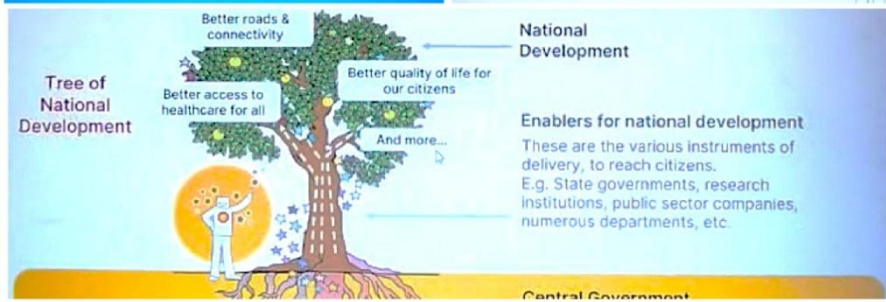


Module IV: Aligning Roles with National Priorities & Stakeholder Needs

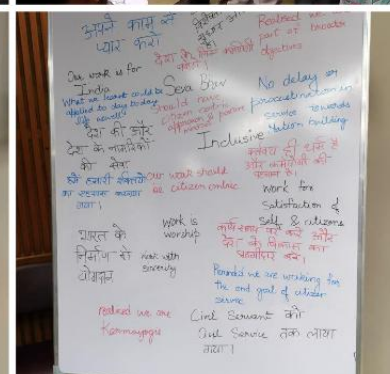
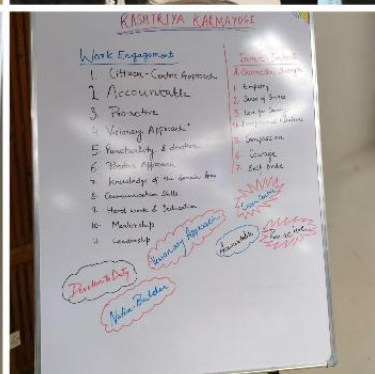
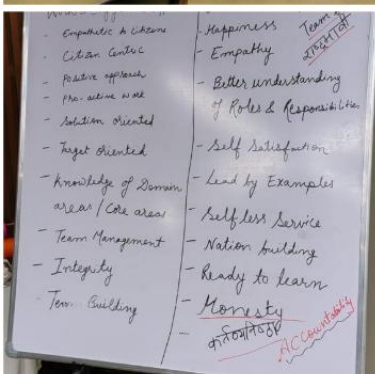
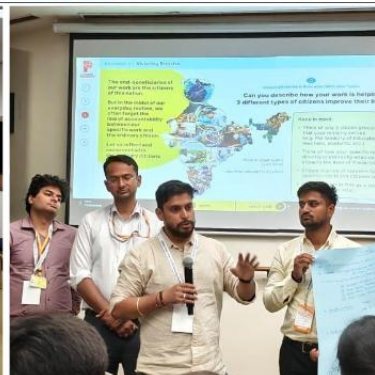
The final module encouraged participants to see themselves as Nation Builders. Through visual metaphors like the Tree of National Development, the session illustrated how:

- Ministries act as roots, nourishing national progress
- Departments and institutions serve as delivery channels
- Every section or team contributes to larger Ministry goals, which ultimately align with National Development Goals

Officers reflected on their direct impact on citizens' lives—be it through better infrastructure, healthcare access, or improved quality of life—and how each action at the Secretariat level is connected to the transformation of India's future.



Appreciated the connection between the goals pursued in: the role of our team, the goals of our MDO, and national development



Development of 'Know Your Ministry' Module Underway

In a significant step toward strengthening internal capacity and institutional knowledge, the MoHUA—with support from the CBC—is progressing steadily in the development of the 'Know Your Ministry' e-learning module. This initiative is designed to provide officials, particularly new joiners and inductees, with a clear and comprehensive understanding of the Ministry's structure, functions, and key responsibilities. It directly supports MoHUA's broader objective of cultivating a well-informed and empowered workforce. As part of the content finalization phase, virtual consultations were held on 20th March, 11th April, & 19th May 2025 with the content development agency. The discussions focused on refining the introductory unit titled "Introduction to the Ministry" Storyboards of MoHUA's major missions and programs. Overall alignment with the Ministry's mandate, governance structure, and operational landscape. Once completed, the module will serve as a valuable orientation resource. It will also aid in standardizing knowledge dissemination across departments and promote a more cohesive approach to internal capacity building.

Recognition of Top Performers on iGOT Karmayogi Portal

An Appreciation Ceremony was organized on 16th and 22nd May 2025 at Nirman Bhawan, MoHUA. The event recognized 101 top performers on the iGOT Karmayogi portal, from June 2024 to March 2025, for their exemplary engagement with self-paced learning modules. The ceremony was led by Mr. Gopal Prasad, Economic Advisor, MoHUA, who acknowledged the achievements of the awardees and presented certificates of appreciation. He also invited feedback from the awardees to gain insights into their learning experiences and gather suggestions for improving the overall learning ecosystem on the portal. This recognition initiative is aligned with the Ministry's strategic objective to strengthen institutional capacity through targeted learning interventions and highlights the growing adoption of digital learning tools among MoHUA officials. Such efforts continue to reinforce the importance of individual initiative in professional development and contribute meaningfully to the broader goals of Mission Karmayogi.



Learners' Voices

16th & 22nd May 2025

Participants were invited to share suggestions to improve the iGOT learning process



Making Learning Real & Structured

Participants emphasized the importance of linking training content to real-life scenarios. They proposed designing case studies based on actual field challenges and integrating selected iGOT courses into live classroom sessions for enriched discussion. A cadre-specific list of mandatory courses was also recommended.



Improving Platform Experience

Some learners faced issues with paused courses restarting from the beginning, particularly within the PM GatiShakti modules. While many of these issues have been addressed, further technical improvements are awaited. Simplifying the iGOT user interface was also suggested to enhance accessibility across staff levels.



Recognition & Motivation

Learners recommended that monthly top performers be featured on the Ministry's website as a motivational strategy. They also proposed introducing a dedicated weekly "learning hour" to help embed training into the regular work culture.



Strengthening Onboarding

Suggestions included making induction courses easily accessible for new employees. Some participants recommended placing printed materials at desks or uploading them to the Ministry's website. The upcoming "Know Your Ministry" module was welcomed as a positive step.



Knowledge Access & Role-Specific Content

Participants called for a comprehensive compendium of IFD rules and another covering key Acts and guidelines under MoHUA. Additionally, they requested targeted courses for officials in accounting and finance to support role-specific capacity building.



Driving the Mission Karmayogi Vision

These feedback-driven efforts reaffirm the Ministry's focus on institutional learning and professional growth. As digital learning becomes integral to governance, such recognition and dialogue serve as a cornerstone for a more empowered and future-ready workforce



Cohort Photographs Documenting RKJSP Training Participation



Cohort Photographs Documenting RKJSP Training Participation



Cohort Photographs Documenting RKJSP Training Participation

