

Ministry of Urban Development

1. Section 4(B) (Vii) of the Right to Information Act, 2005 :-

The Ministry of Urban Development has a full-flagged Public Grievance Cell where grievances can be addressed by general public or by staff/employees of the Ministry for redressal. The Cell co-ordinates with Divisions of the Ministry and its attached/subordinate & other offices for redressal of grievances and communication to the petitioner.

Joint Secretary (W&H) is the Director of Grievances for this Ministry. P. G Cell functions under the overall supervision of Deputy Secretary (Coord. & PG).

The contact details of the officers are as under:-

(1.) Shri B. Anand, Joint Secretary (W&H) & Director of Grievances

Ph. 23061295 & E-mail :- anandb@nic.in

(2.) Shri R. Prem Anand, Deputy Secretary (Coord. & PG),

Ph. 23061425 & E-mail : dscoord-mud@nic.in

(3.) Smt. Madhavi Mohan, Under Secretary (C& PG),

Ph. 23061047 & E-mail madhavi.mohan70@nic.in

(4.) Shri P. K. Sengupta, Section Officer (PG),

Ph. 23062010 & E-mail: sopg-mud@nic.in

2. Section 4 (b) (XV) : information can be obtained from the followed facilities :

1) Central Public information Officers,

2) Public Grievances Cell, Tel. No. : 23062010 (Extn : 2965)

3) Website of the Ministry : <http://moud.gov.in>

Officers of the Ministry can be contacted directly for information pertaining to the Ministry. The details including e-mail under "Contact Us" are given in the Directory of this Ministry appended in the website.

Feedbacks are invited from stake holders including general public while formulating important polices/schemes which are kept in public domain. These are kept in view while formulating policies of the Department.